

Keynsham Leisure Centre Refurbishment

Feedback Report

Bath & North East Somerset Council

June 2016

Introduction

Keynsham is set to benefit from a major improvement and enhancement of the town's leisure centre unveiled by Bath & North East Somerset Council.

The enhanced refurbishment of Keynsham Leisure Centre will see the centre transformed into a modern and dynamic leisure facility aimed at motivating more people to get more active more often.

Recent plans for the Leisure Centre were produced following feedback from residents, and include an improved sports hall for badminton and other sports, a refurbished swimming pool with viewing gallery, a new teaching pool, as well as significantly enhanced gym facilities and new soft play area

The outline scheme was part of an engagement process in which proposals were presented to the public in June 2016. This feedback report relates to the Leisure centre proposals only. A separate report has been produced by the Project Delivery Service in relation to the rest of Riverside and the Fire station site.

The proposed enhancements of Keynsham Leisure Centre took into account suggestions made by residents through the Placemaking Plan public consultation in September 2015. Two options were presented which included:

- Retaining the sports hall (for badminton and other sports)
- A new teaching pool
- Refurbished main pool
- Retaining the current pool viewing gallery
- New soft play
- New and improved changing spaces
- New studio spaces
- An enhanced fitness suite
- Retaining the current squash courts

The extensive programme of repairs, upgrades and new additions should create a building and facilities that will be a pleasure to use and a real asset to the community long into the future.

The refurbishment of Keynsham Leisure Centre is due to start in Summer 2017 with the work carried out in phases so that it can remain open wherever possible. If any facilities are temporarily out of action during the work, the Centre will do all it can to provide an alternative venue.

Scope of Consultation

In order to inform and engage with the local community to identify levels of support for the proposals, a set of exhibition boards was on display from mid - June at the Leisure Centre. In addition public events were held on the following dates:

- Thursday 9 June, 6.30 – 8.30pm at Keynsham Community Space
- Tuesday 14 June, 2 – 4pm at Keynsham Community Space
- Friday 24 June, 10am – 2pm at Keynsham Leisure Centre
- Tuesday 28 June, 4 – 8pm at Keynsham Leisure Centre.

The consultation sessions were widely publicised on the Council's website and via a press release. This resulted in extensive coverage in the 'Bath Chronicle' and also in the 'Week In Keynsham' magazine.

Thanks is due to the Strategy and Performance team in the Council who assisted with publicity for the sessions and circulated information via their interagency mailing list (500+) and by email direct to all the primary schools in Keynsham and Saltford, Wellsway and Broadlands Academies, Bath Spa University, Chamber of Commerce and others. They also requested Keynsham Town Council (KTC) to add it onto their Facebook and Twitter page.

Flyers about the exhibition were on display in the Leisure Centre and in local shops and retail outlets. 200 leaflets and posters were printed and distributed to, amongst others:

- Keynsham Town Council noticeboards
- St. Dunstons Church – posters and leaflets
- St Johns Church – posters and leaflets
- Café Crème, High Street – poster
- Polkedots, High Street – poster
- W F Buss, High Street - poster
- Key Centre – poster and leaflets
- Tesco – poster
- Sainsburys - poster
- Council offices – leaflets
- Library/One stop shop – poster and leaflets
- Community @ 67 – poster and leaflets
- Co-operative store, Queens Road – poster
- Somerdale Pavilion – Poster

Consultation Activities

The exhibition boards at each of the public events were as follows:

- Board 1:** Summary of Consultation in September 2015 and Current Developed Leisure Centre Strategy June/July 2016 with site plan
- Board 2:** Leisure Centre Option 1 floor plans
- Board 3:** Leisure Centre Option 2 floor plans
- Board 4:** Possible Re-use of Riverside buildings – Option 1 for student accommodation and Option 2 for residential accommodation
- Board 5:** Potential look of Riverside Buildings with elevations and proposed palette of materials
- Board 6:** Potential look of Riverside buildings – showing an aerial view from park, ground level views from Temple Street, the park and from Market Walk/Civic Centre
- Board 7:** Fire Station possible Future Use and Consultation Next Steps

The exhibition display boards are included as **Appendix 3**
Over 200 people visited the exhibition sessions

Feedback

The following questionnaire was made available to all attendees to complete at each public event. (**Appendix 1**) An online version was also available on the B&NES webpage at:

<http://www.bathnes.gov.uk/services/sport-leisure-and-parks/health-and-fitness/leisure-centres-and-sport-facilities/keynsham>

Over **300 responses** were received in relation to the leisure centre proposals.

In the interests of transparency all of the written responses have been reproduced below as **Appendix 2**. A number of key themes were identified in the engagement conversations and the feedback received which included those issues detailed below. The responses have informed the final proposals.

- Concern about the pool changing room layouts. At the time of the June consultation the detail of the changing room layouts was yet to be decided.
- Concern about location of pool showers – strong response against poolside showers.
- More comments about changing room layouts and shower locations than any other issues
- Positive feedback on the learner pool
- Welcome for the soft play and requests for increase in area
- Concern about loss of the sauna
- Concern about the leaking roof over the sports hall
- Welcome of retention of facilities in the same location
- Desire for the facilities to be “future proofed” – suitable for the expanding population of Keynsham
- Larger gym space
- Two studio spaces rather than one
- Request for staffed café rather than just vending machines as at present

During the consultation a number of representations were received by officers and members from one local resident who campaigned for an enlarged main pool – to increase the length of the pool from 25m to 50m and the width from 6 lanes to 8 lanes. This resident prepared a template response for others to submit to support the campaign. Initially 4 responses were received requesting a larger pool and then a batch of further feedback forms were received by the officers (which had not been submitted from the final engagement session at the leisure centre). As these were legitimate comments made within the timescales officers have included all these responses in this report. The total number of responses received requesting a larger main pool was 6. Given the financial constraints on the authority, the substantial costs of any proposal to enlarge the main pool along with the considerable upheaval (both within the leisure centre and outside), planning issues and other constraints on the development proposals this proposal has not been progressed by the project team.

A considerable number of responses were also received about other issues - primarily parking - and these have been passed to the appropriate teams however this summary has focussed on the Leisure Centre and the future design of the facilities.

The leisure team would like to thank all those who attended the engagement sessions and/or took the time and trouble to respond and submit their feedback. This has assisted significantly in drawing up the final designs for consideration by Cabinet. Thank you all for your contributions.

Appendix 1

KEYNSHAM LEISURE CENTRE REFURBISHMENT

EVENT: FEEDBACK SESSIONS

DATE: JUNE 2016



Bath & North East Somerset Council

Bath & North East Somerset Council have appointed a design team to refurbish and extend the sport and leisure facilities at Keynsham Leisure Centre. As part of the design process, the Council would like to share the early sketches of the proposed facility with the local community. The form below will help provide an indication of how you would use the new facility and will identify any improvements we can make to the facilities currently being proposed.

Postcode:

Gender: Male Female

Existing centre member? Yes No

Age: Under 20 41 to 50 71 to 80
21 to 30 51 to 60 Over 80
31 to 40 61 to 70

How did you travel here today?

Walk

Cycle

Public transport

Own vehicle

Which of the **EXISTING** facilities below do you already use?

25m Swimming pool Sports hall Sauna

Fitness Suite Squash Courts River Suite rooms (Studios)

Which of the **NEW** facilities below would you envisage using?

Refurbished 25m swimming pool Refurbished Sports hall Soft play

New teaching pool Enhanced Fitness Suite Refurbished Squash Courts Studios

Two options for the Leisure Centre are shown on the feedback plans. The key difference is that Option 2 has larger gym space plus extra fitness suite and double height soft play area. Do you have a preference for either option and if so why?

Option 1 Option 2 Undecided/No opinion

If you have any further comments on your preferred option, please tell us overleaf.

If you feel we have missed out any essential facilities, please tell us overleaf.

If there is anything else we could do to make the facility better for you, please tell us overleaf.

Further comments can be sent to getactive@bathnes.gov.uk. Forms can be posted to "Leisure Team, B&NES, Lewis House, Manvers St, Bath BA1 1JG". An individual response will not be issued but any comments will be taken into consideration provided they are received before close of play on 1st July 2016. Thank you for taking the time to respond.

Please add any further comments on your preferred option

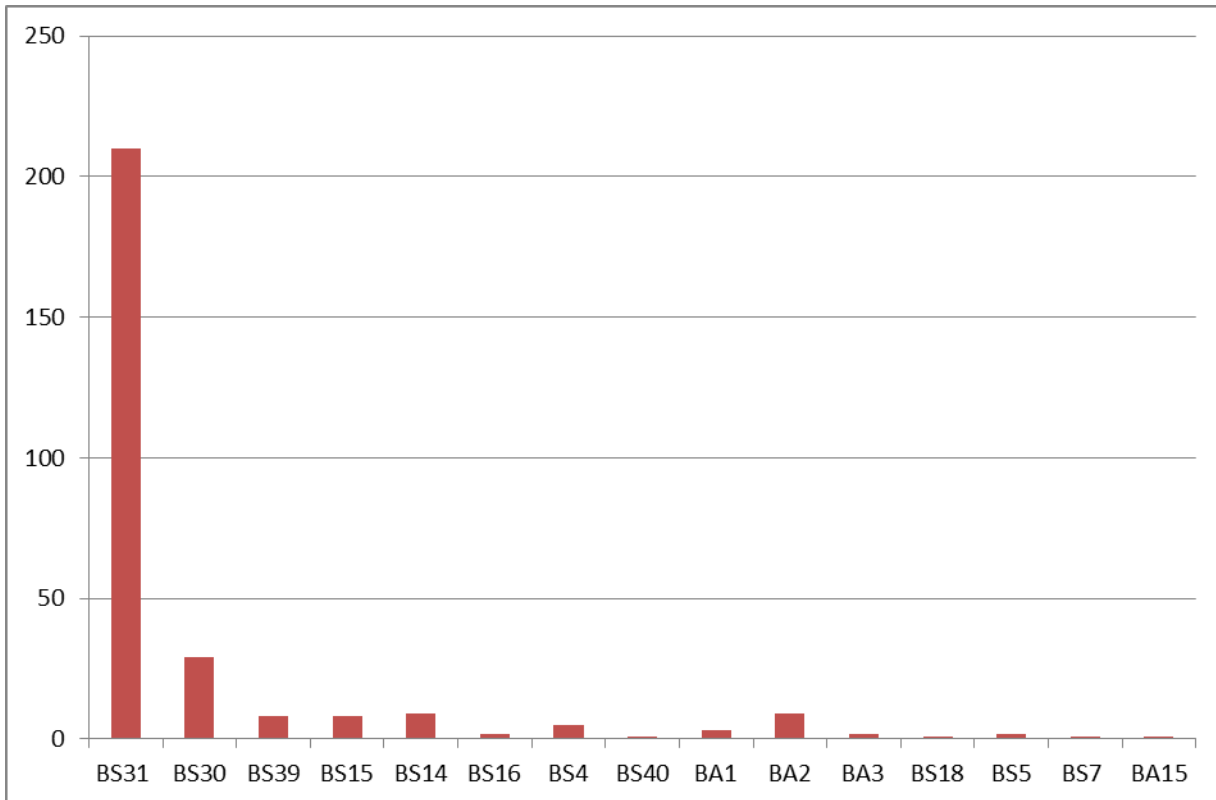
Do you feel we have missed out any essential facilities?

Is there anything else we could do to make the facility better for you?

Appendix 2 - Feedback responses

A total of 316 feedback forms were completed and returned; analysis of which follows
 In addition, a number of letters and other comments were received which have been included in this document for completeness

Q1 Postcode

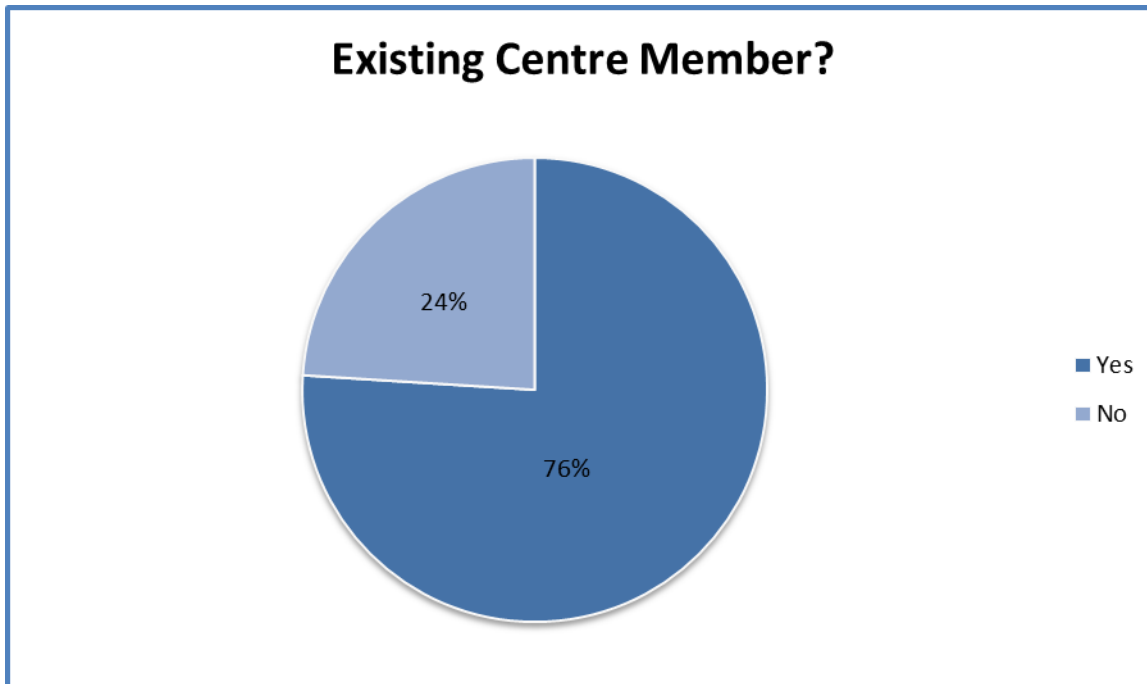


Postcode	Number of responses
BS31	210
BS30	29
BS39	8
BS15	8
BS14	9
BS16	2
BS4	5
BS40	1
BA1	3
BA2	9
BA3	2
BS18	1
BS5	2
BS7	1
BA15	1

Answered question	290
Skipped question	26

- As expected the vast majority of respondents reside at a Keynsham postcode

Q2 Existing Centre Member?

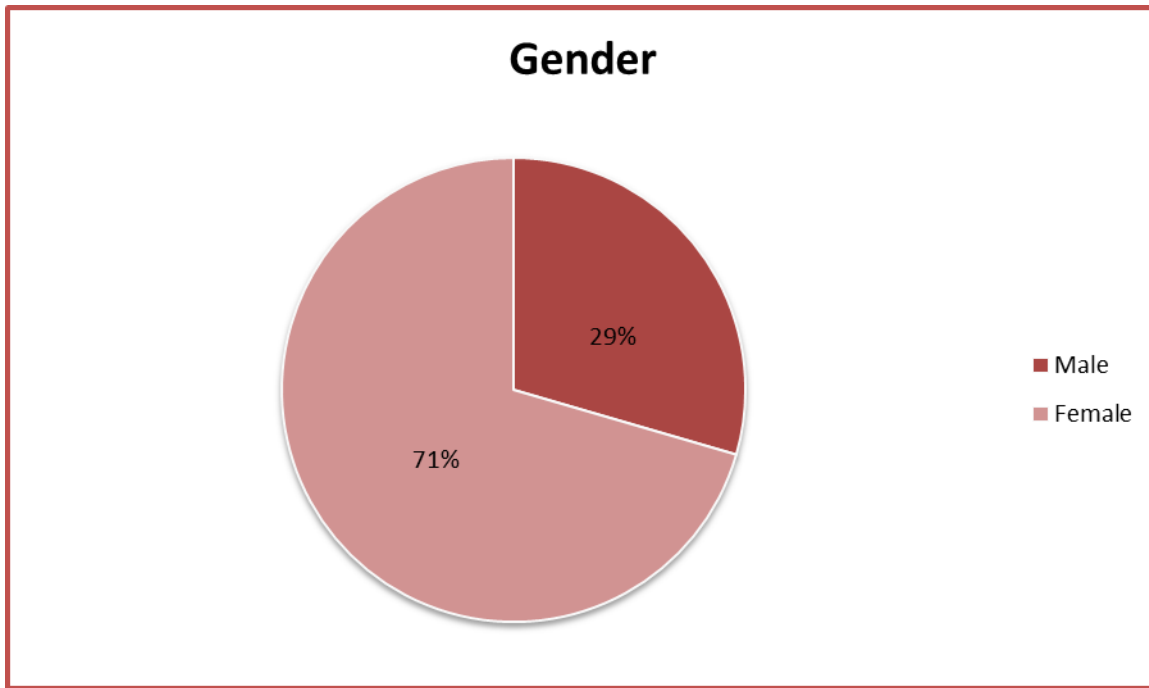


Existing Centre Member?		
Answer Options	Response Percent	Response Count
Yes	76.0%	177
No	24.0%	56

Answered question	233
Skipped question	83

- Significant majority of respondents were already existing members of the Keynsham Leisure Centre.

Q3 Gender

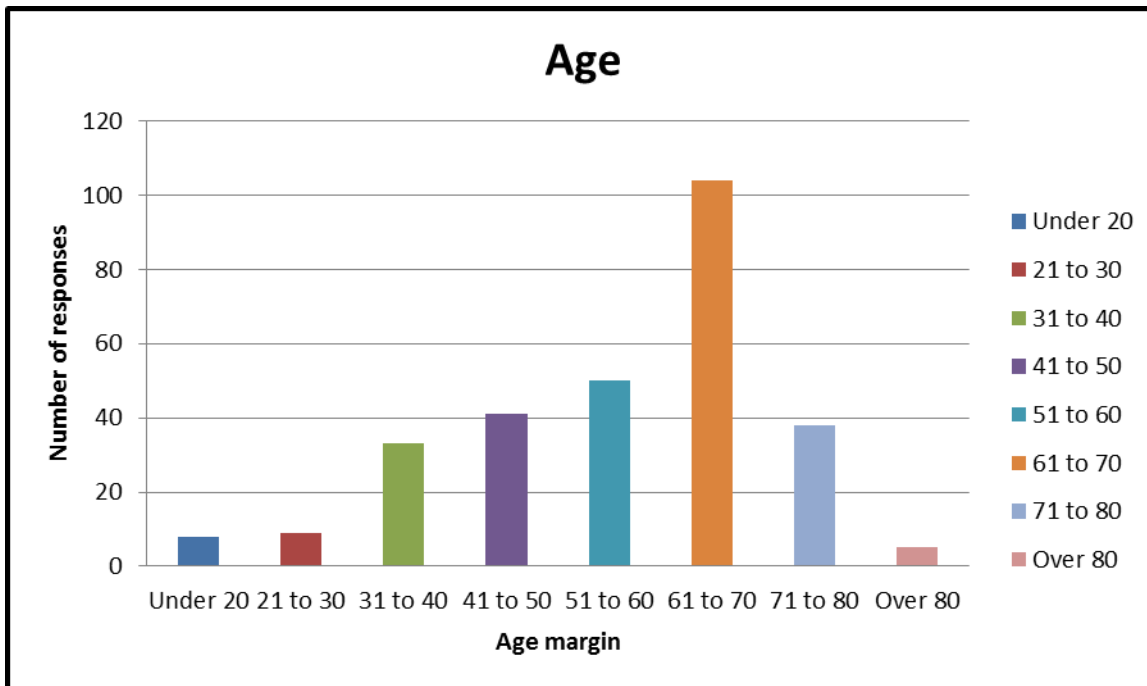


Gender		
Answer Options	Response Percent	Response Count
Male	29.5%	88
Female	70.5%	210

Answered question	298
Skipped question	18

- More than two thirds of respondents were female

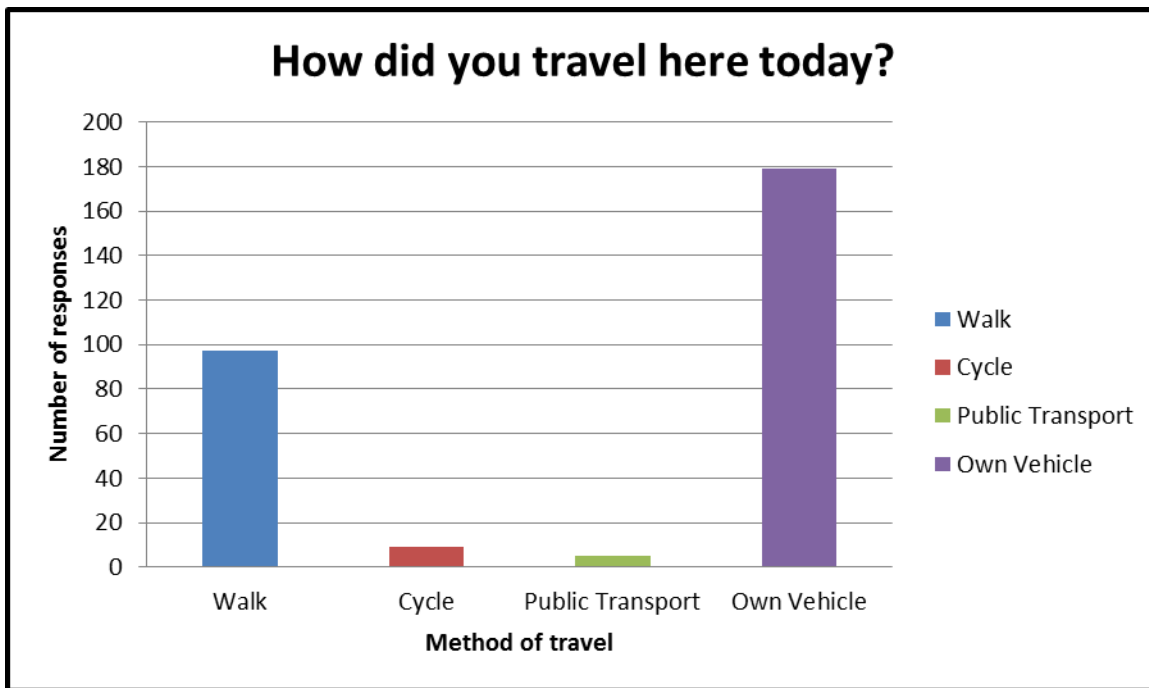
Q4 Age



Answer Options	Response Percent	Response Count
Under 20	2.8%	8
21 to 30	3.1%	9
31 to 40	11.5%	33
41 to 50	14.2%	41
51 to 60	17.4%	50
61 to 70	36.1%	104
71 to 80	13.2%	38
Over 80	1.7%	5

Answered question	288
Skipped question	28

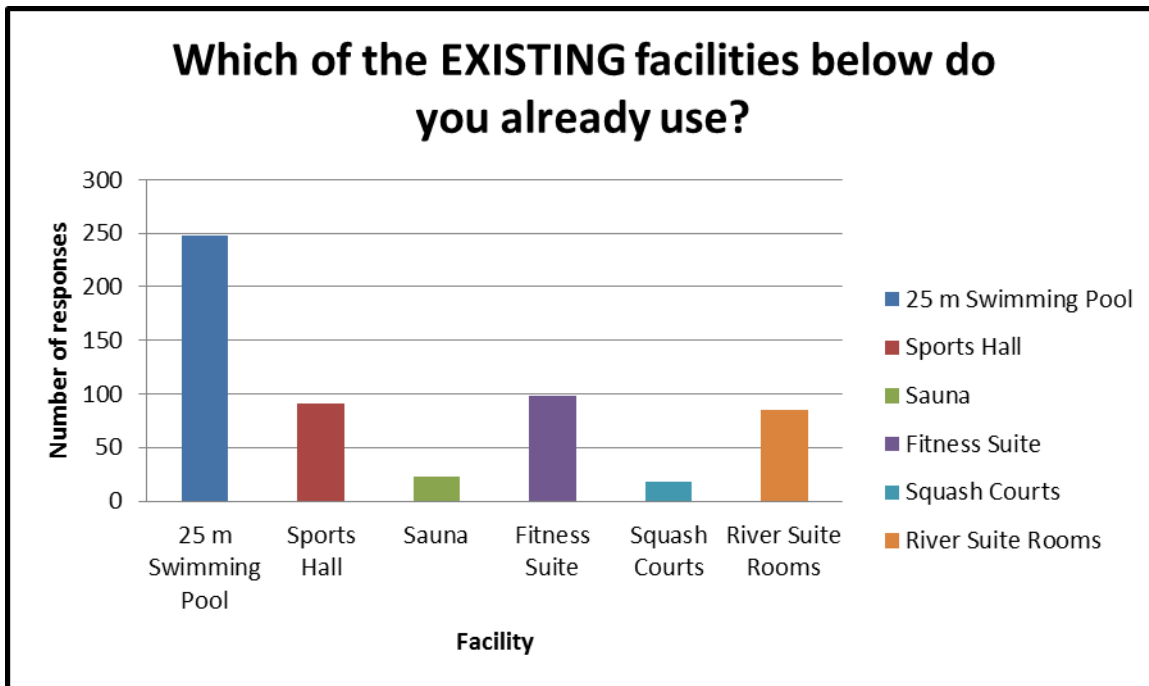
Q5 How did you travel here today?



How did you travel here today?		
Answer Options	Response Percent	Response Count
Walk	33.4%	97
Cycle	3.1%	9
Public Transport	1.7%	5
Own Vehicle	61.7%	179

Answered question	290
Skipped question	26

Q6 Which of the EXISTING facilities below do you already use?

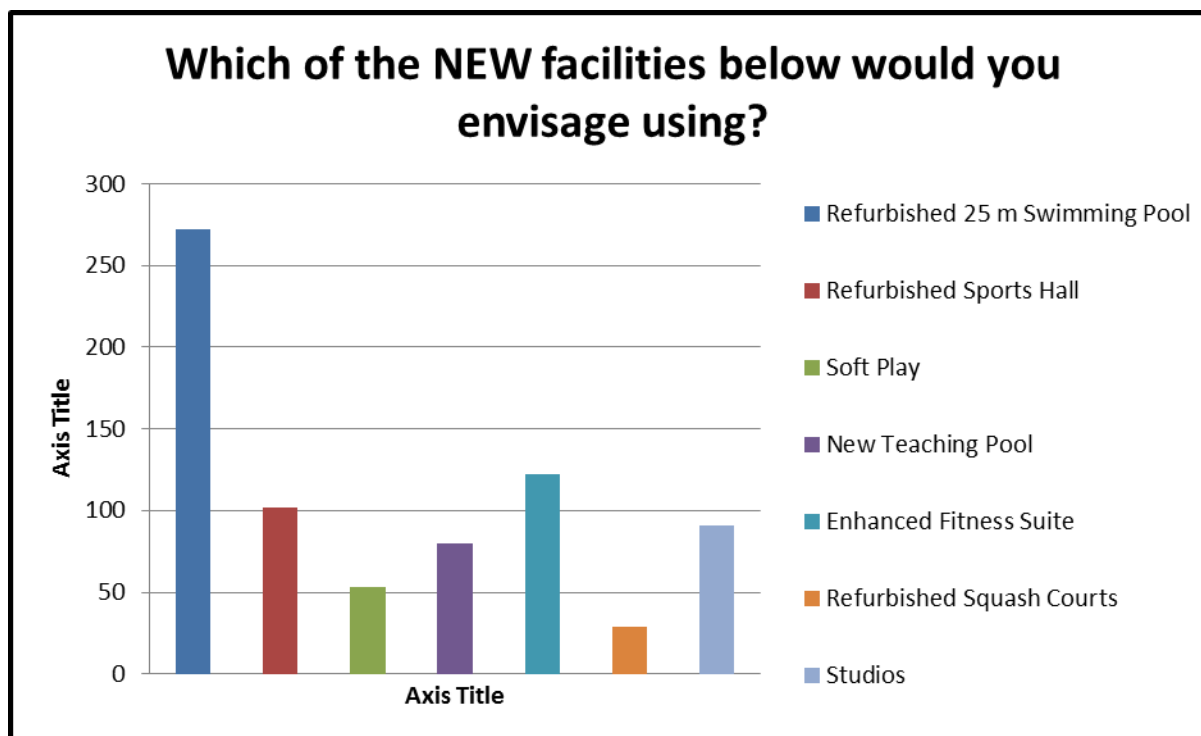


Which of the EXISTING facilities below do you already use?		
Answer Options	Response Percent	Response Count
25 m Swimming Pool	84.1%	248
Sports Hall	30.8%	91
Sauna	7.8%	23
Fitness Suite	33.2%	98
Squash Courts	6.1%	18
River Suite Rooms	28.8%	85

Answered question	295
Skipped question	21

- The most popular existing facility was the swimming pool as it was used by nearly 85% of the people that answered the question.

Q7 Which of the NEW facilities below would you envisage using?

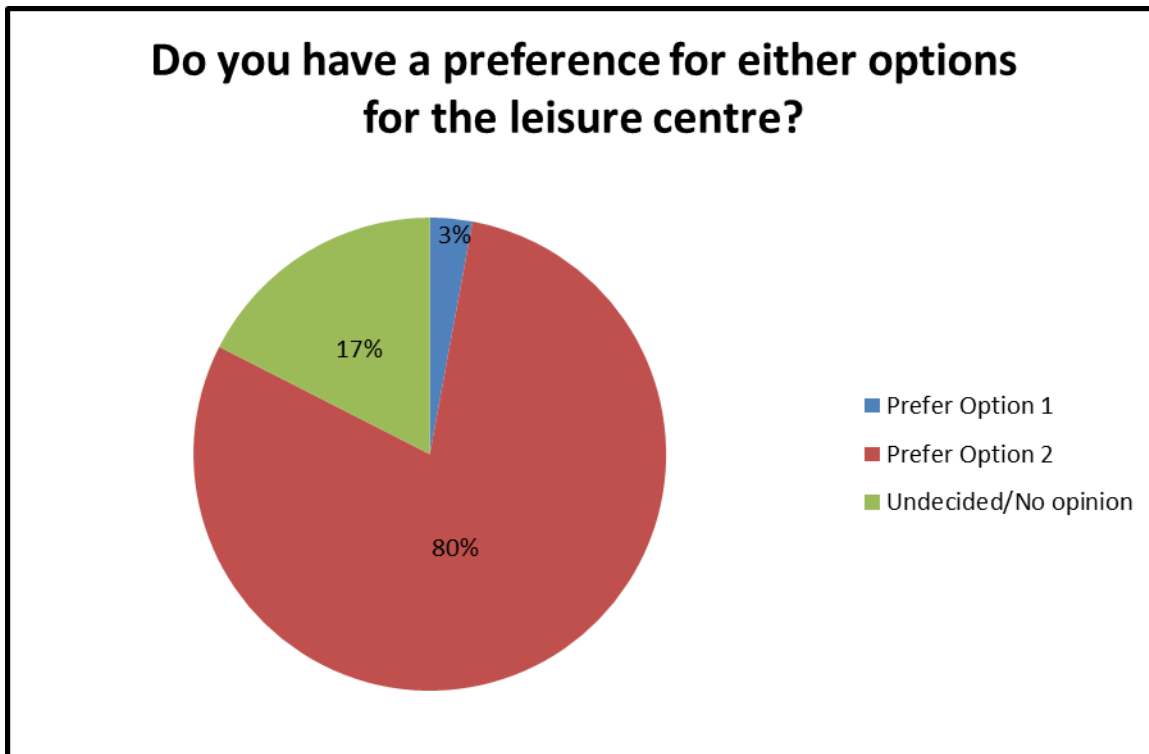


Which of the NEW facilities below would you envisage using?		
Answer Options	Response Percent	Response Count
Refurbished 25 m Swimming Pool	91.6%	272
Refurbished Sports Hall	34.3%	102
Soft Play	17.8%	53
New Teaching Pool	26.9%	80
Enhanced Fitness Suite	41.1%	122
Refurbished Squash Courts	9.8%	29
Studios	30.6%	91

Answered question	297
Skipped question	19

- 197 people said they would use the refurbished swimming - 18 more people than those who said they already use it.
- Nearly 30% of respondents said they would use the new teaching pool.

Q8 Two options for the Leisure Centre are shown on the plans. The key difference is that Option 2 has larger gym space plus extra fitness suite and double height soft play area. Do you have a preference for either option and if so why?



Two options for the Leisure Centre are shown on the plans. The key difference is that Option 2 has larger gym space plus extra fitness suite and double height soft play area. Do you have a preference for either option and if so why?		
Answer Options	Response Percent	Response Count
Prefer Option 1	2.9%	8
Prefer Option 2	79.6%	218
Undecided/No opinion	17.5%	48
Please add any comments		274

Answered question	274
Skipped question	42

- It is very clear that option 2 was the favourite amongst the respondents. (80%)

Free text comments added to forms or sent in separately.

143 people added additional comments to the forms and these are detailed below along with comments made via letter and email:

- Y Adequate disabled parking on a flat surface close to pool entrance. Disabled pool access - hoist and lift. Viewing gallery overlooking pool for carers to view their disabled charge. Large swimming disabled change facilities. More changing cubicles for disabled meeting space/function room essential for committee meeting, gala receptions etc.
- Y Concerns over the lack of parking provision particularly when, considering increased LC facilities and increasing population of Keynsham.
- Y I am very concerned about not having separate ladies changing rooms. These are currently very popular with the regular lady swimmers and would be a great loss to have unisex changing which personally i really hate.
- Y I would vote for option 2 as it provides more facilities, but as I will only use the pool, and don't live in Keynsham so am unaffected by the building, I don't feel it's appropriate for me to vote.
- Y I am in favour of option 2 however as an early morning swimmer I would prefer to have separate female & male shower areas. I am happy to have more showers than 3 as I often have to wait for a shower to be free to have a shower. Also after surgery some women may be distressed to use dual use changing areas
- Y I think plan 2 would suit most people what is missing is any evidence of more parking especially with possible new members from all the new houses which are being built in the area.
- Y Anything less than what you have now I would find unacceptable as you have to be the best to tempt people to go to Keynsham Sports Centre coming from Bath. Parking is a pot luck thing driving around in circles to find a parking space but worth it when you arrive at the centre.
- Y I would prefer to have separate ladies changing and showers as I have had a mastectomy and I feel more comfortable in an all ladies changing room. Also the support of my other female swimmers has been helpful and encouraging me in coming back to swimming.
- Y I am delighted to see the provision of a learner pool - which I didn't have the benefit of when my children were small. As an adult swimmer it can be annoying to have the shallow end cornered off for babes/small children as it means it's difficult to swim lengths. Also when babies/small children are in the pool, the temperature is increased which makes it too hot for swimming. So a separate learner pool is an excellent move.
- Y No thanks to communal showers - not what majority of the people want, it seems. Have been in other centres where there are communal showers, you can't help but notice the look on people's

faces when they're washing their 'bits' first thing in the morning on their way to work - Women --- even worse

- Y Neither RE: disabled car parking - road side dangerous alighting on roadside - bus route etc. Level access please - constricting a xxx Wheel chair on a slope no easy - wheelchair exiting the rear of a vehicle - needs 3 mtrs for ramps on a slope - too steep*
- Y The current location of the leisure centre is the best place for it. If moved to Ashton Way car park this would remove a large amount of parking in the town which is needed without any added benefit to the leisure centre. Also option 1 does not keep all the require facilities needed by such an important community building.*
- Y Need more detail on the changing, shower and hygiene proposals. STRONGLY support the Keynsham community energy proposal for a Disrict Heating scheme and love that the same high standard of environmentally friendly features as in the current centre can be maintained*
- Y Option 2 will be good for the expanding area, hence bigger and better facilities. Also allow for more classes and gym equipment would be better than current status.*
- Y As a user of Keynsham for the past 2 years I would like to tell you how I use the leisure centre and my reasons why I use this leisure centre.*
 - o Keynsham would benefit from a soft play*
 - o Separate changing for females.*
 - o Has larger soft play area*
- Y Separate showers for women & men. NO POOL SIDE SHOWERS. Parking*
- Y Please retain ladies individual showers. Also coffee vending machines that work continuously and are not always out of order.*
- Y Comfortable seating for pool area for galas etc, 4 hours plus sat...*
- Y I would hope that more classes would be available: yoga/zumba/pilates/tai chi*
- Y Please retain ladies only changing rooms.*
- Y Please keep the ladies only showers.*
- Y I just want to say that I am glad that common sense has prevailed and you are refurbishing the existing rather than building a new facility.*
- Y Better facilities for classes e.g. Zumba etc.*

- Y' *Please keep some gym facilities open during refit as will have to join another gym which I do not want to do!*
- Y' *I have been swimming at Keynsham pool for 34 years & I am pleased that we are going to have a first class pool*
- Y' *Option 2 is a no-brainer.*
- Y' *Option 2 has more facilities and as Keynsham is a fast growing town I believe that we need to build for the future residents and generations. Due to the weather in this country we are often forced indoors and it would be favourable to have a bigger centre with more access to move activities.*
- Y' *Welcome to the learner's pool. Designated studio for spin cycling would be welcomed. Important that the gym room has more space than at present - is very cramped. It is important to maintain a good range of classes that are available to members at different times.*
- Y' *Prefer option 2, because of extra fitness suite ie. studio. At the moment some classes run at the same time and if option 1 was taken lot of classes would either be re-timed or taken off. Option 2 has a lot more going for the leisure centre and would benefit everyone that uses it at the moment and the future.*
- Y' *Changing rooms for swimming pool must have more closed in showers within changing facilities. Important for those early morning swimmers on route to work and to remove the queues in the current ladies changing area. Communal closed in showers in communal changing area would allow cleaning to take place anytime and by any member of staff*
- Y' *Essential to have 4 badminton courts. I play twice a wk. at Keynsham + it is essential for maintaining my fitness. Would be helpful to improve the ventilation as it's very hot in summer + cold in the winter.*
- Y' *Looking forward to a new 4 court hall (badminton), I have played there for many years - having been directed to Keynsham when the leisure centre failed to include a hall in Longwell Green.*
- Y' *PLEASE DO NOT DISMISS THIS ESSENTIAL REQUEST - most important aspect for me and others, retain female showers, changing facility. This is so important. Despite so called modern way of communal showers on poolside. I have used swimming pools regularly 5 times a week for the past 29 years. Whilst I was working I often went out appreciated me smelling of 'chlorine' when I returned*
- Y' *I am delighted to be offered either option giving a full range of service for to the community - thankyou.*

- Y' *Glad you have decided to stay put. Disappointed that there is no sauna/health suite in either of the plans. Lot of people I have talked to are unhappy about plans for communal shower areas, particularly the ladies. I know lots of members who use the pool or sauna or gym + sauna so please don't take things in in isolation. Some people have already gone somewhere else because sauna is out of action.*
- Y' *The proposals do not make it clear if these will be separate gender showers. These are essential & pool side mixed showers do not allow for proper washing. This is essential to remove bad odours & body sweat as people go to work after using the facilities. Changing rooms can be communal but just with door locked showers.*
- Y' *Need 2 lifts from the reception area. Need more female showers. Need separate changing rooms for male and female as well as xx rooms for schools etc.*
- Y' *Please add separate showers, toilets + changing facilities for women only! Please also do not have the water running through from one shower to the next. Very unhealthy + probably full of germs from other ladies soap + shampoo/conditioner etc.*
- Y' *I think the extra gym space will be financially viable - bigger classes = more money. Is there space in the double height area for a climbing wall, not expensive to ad but an extra facility.*
- Y' *Please ensure lifts are big enough for pushchairs, wheelchairs*
- Y' *Extra room require for mat work + weight area. Weights are used by many - not just body builders! to encourage stretching pre+post workout there must be room. Hopefully the soft play area will not be part of the fitness suite.*
- Y' *Designated 'spin cycle' studio, larger fitness studio, greater range of classes and more classes for those which are already oversubscribed, in particular yoga*
- Y' *Separate changing rooms/cubicles for ladies and men essential. As opposed to poolside showers*
- Y' *As a grandmother of 4, I will use many of the proposed new facilities instead of having to travel to the Longwell Green pool for young children.*
- Y' *Car parking is terrible x2*
- Y' *Whilst I live within walking distance to Longwell Green Pool I travel to Keynsham to swim as I value the private changing facilities. This enables me to have a private shower.*
- Y' *I live in Longwell Green and potentially could walk to the leisure centre at Aspects. I chose to come to Keynsham because the changing facilities are private. I and I know a lot of people do not like poolside showering!*

- Y' *Ensure proper changing/shower rooms so can have good shower and hair wash after exercise.*
- Y' *Option 2. Individual female changing cubicles. Whole area of centre needs to be kept cleaner.*
- Y' *Refurbished swimming pool - no facilities for separate showers in plans?*
- Y' *I would use the sauna if it were located near the swimming pool area.*
- Y' *I like both options and personally wouldn't mind which was chosen*
- Y' *The footfall has already been taken, may as well make it worthwhile.*
- Y' *Option 2 for gym overlooking park - it will feel so spacious + view is fab*
- Y' *To employ suitable staff who are correctly and comprehensively trained to supervise persons using the leisure centre. Current poor level of competence.*
- Y' *Much better shower and changing need so families can shower and change together - like Longwell green. They also MUST be kept clean and smell clean!*
- Y' *Option 2 would be fantastic as it covers so many things I could do with my family.*
- Y' *Please! Please! retain the separate male and female shower facilities. I appreciate we currently have 'village' changing facilities but the idea of a poolside or 'open shared' showers does not suit the needs of most I have spoken to. I work locally and swim every week day morning before work. It is essential for me to have a FULL shower before dressing for work. In an open shared shower this would not be possible. I feel for women in the same circumstances as they would find it even more difficult to shower fully and would have chlorine on their body where ever their swimsuit remained. If you must install poolside showers, do so in addition to the current separate shower facilities PLEASE.*
- Y' *Do not want enhanced gym facilities to be at the expense of other activities. Am afraid this provision might be given too much importance*
- Y' *I like the plan for the fitness suite to be upstairs on Level 0.*
- Y' *2 -Because of the better gym*
- Y' *Option 2 provides a much improved facility*
- Y' *We need to make the most of this opportunity to provide enough facilities for an ever expanding town*
- Y' *My concern is that if the changing rooms and toilets are suitable. I would use the Gym and Swimming Pool. I am happy with the size of the current Gym.*
- Y' *Would allow the provision of varied and exiting services across a range of ages.*

- Y' *Swim changing area requires adequate privacy for changing/showering without removing social circulation areas.*
- Y' *The size of the gym I am ambivalent about but the double height and soft play is attractive.*
- Y' *Individual shower cubicles*
- Y' *Keep the ladies changing room the same as people need to have proper showers before work etc.*
- Y' *Individual shower cubicles for showering before and after work.*
- Y' *The current suite gets 'squashy' at peak times.*
- Y' *Keep separate male/female shower areas.*
- Y' *Larger Gym. Do not like poolside showers.*
- Y' *I don't use the gym/fitness suite at the moment as I use another gym but if facilities were improved - more classes on for example I would consider changing my membership.*
- Y' *I do wish that you would fix the door on the sauna as I travel from Bath to use the sauna & swim!*
- Y' *Changing facilities - for the swimming pool, as a mature woman I do not agree with 'Village Style' shower facilities. Having used them at other leisure centres they do not allow you to shower but only allow chlorine/chemicals to be washed off of the skin. Also changing facilities need to be extended to accommodate new learner pool.*
- Y' *I am pleased that the pool and spectator facilities are being refurbished. also the badminton/sports hall. Despite the new build xx by option 2 is in the conservation area, I consider the design will not be seriously detrimental.*
- Y' *Can't really see much difference between the options.*
- Y' *Preferred because of more studio space for classes. With a growing population e.g housing being built at Frys, K2 and the A4 we need a larger leisure centre.*
- Y' *If funds allow*
- Y' *When my children were younger I would have used soft play loads.*
- Y' *2 - Only option viable*
- Y' *At first glance it looks good - Can you please advise Chew Park Badminton Club when the sports hall will be closed as they may need to find alternative courts during the refurbishment.*
- Y' *Prefer option 2 as the pools are at the same level*

- 'Y' *Although I do not use all these facilities, my family do and I would come with them.*
- 'Y' *Option 1 or 2 with minimal disruption*
- 'Y' *I would like the ladies only changing and shower facility kept please. This is very important as I, like many others prefer a shower and a hairwash and this can't be done properly in the shared facility. Also it is a very important social space for ladies to chat. A good community hub and enhancing for people.*
- 'Y' *Please ensure there will be male/female changing rooms for swimming (not communal) and separate showers within the changing rooms.*
- 'Y' *Keep changing rooms separate. No communal one please.*
- 'Y' *Really feel strongly that we keep separate changing rooms and have proper shower facilities available, not just showers by the swimming pool.*
- 'Y' *I use the existing gym facility which is fairly small, quite often I am unable to use the equipment I would like to use, so a larger gym facility would be a plus for me.*
- 'Y' *A clearer understanding of the pros and cons of the two options would help given the impression that there is minimal difference.*
- 'Y' *New proposed build looks very nice from park view.*
- 'Y' *A much more joined up approach is needed to the development as a whole in relation to the issues which the Keynsham Neighbourhood Development Plan should envisage*
- 'Y' *Current gym too small. Prefer the larger gym option*
- 'Y' *Better availability for future generations to 'get active'*
- 'Y' *I would like to see more detail we are all assuming that the existing 4 badminton courts will be maintained but nowhere is this detailed on current plans. A double storey building would be too imposing when viewed from the park and would be more difficult to obtain planning consent for as there are more likely to be objections – thus extending the entire process. Why risk upsetting more Keynsham residents than necessary?*
- 'Y' *The nomenclature of the fitness areas is confusing. But I think you are advocating a large gym area and a smaller open area for group exercises such as Zumba, jazzier isle and aerobics. The latter should have the larger area and also incorporate a kitchen so that the space can be hired for private functions.*
- 'Y' *Don't really see a use for student accommodation*
- 'Y' *Both visually and facility wise, this is superior*

- Y' *I choose option 2 because so many often people feel it has far more by way of beneficial useful facilities than option one.*
- Y' *All looks like an improvement subject in my view to 2 main facilities - see below. Thank you for giving us all the opportunity to comment.*
- Y' *Fantastic news re re-furbishment. We have a lot of affection for our leisure centre. It is a very significant & social life line to many, especially gym users.*
- Y' *Need separate showers and changing facilities.*
- Y' *My daughter uses the gym regularly after work, she says there is never enough equipment available. The area for using free weights needs to be larger and also the exercise area - using mats. She also dislikes the current gym location and often feels like a goldfish in a bowl as everyone looks in & children often stand looking in and making funny faces. Option 2 will give more room.*
- Y' *People to whom I have spoken appear to require separate sex changing rooms i the swimming pool.*
- Y' *I feel option 2 is more future proof*
- Y' *As Keynsham is growing a bigger, newer leisure centre will be brilliant. General comment - I am very pleased that you will continue to have a viewing gallery for the swimming pool, keeping the sports hall (for badminton etc) and the squash courts. Thank you.*
- Y' *This looks like a fantastic development of the leisure centre which will meet the needs of the town both currently and in the future. It looks fit for purpose.*
- Y' *Though I rarely swim these days experience of learner pools when I had growing children makes me think that a learner pool is a very good idea.*
- Y' *Really important that the larger option is chosen as Keynsham really needs a larger leisure centre for a growing town. More provision to help people lead healthier lives.*
- Y' *Combined changing facilities and showers (as at Longwell Green)*
- Y' *Previous gym user and sometimes found space/lack of equipment being free an issue. Switched to another more modern centre for gym and swimming pool use.*
- Y' *Nice to see the whole site being redeveloped.*

- Y' *Option 2 is better as there are 2 studios so you can run more classes.*
- Y' *Larger gym space should mean less crowded.*
- Y' *Keynsham is growing rapidly and needs a facility that can accommodate growth. Soft play/Pool/Teaching pool encourages children to engage in sport from an early age. These lifestyle choices will benefit this generation.*
- Y' *Support option 2 with 2 studios as consider that 1 studio would be insufficient to provide a range of classes.*
- Y' *Love new design, only issue remains - parking. traffic plan for whole of Keynsham*
- Y' *Dance studio used by young daughter*
- Y' *No mixed changing/showers*
- Y' *By having option 2 it gives people a chance to continue using it with regular bookings that 1. have been 2 for the last 15 years with dancing.*
- Y' *2. Studios would be important for extra classes and there is already a shortage of renting space within Keynsham to continue with these activities.*
- Y' *As a teacher of the Keyford Dancing School it is essential to have an appropriate studio to hold dance classes in. There is already a shortage of halls and studios to rent in Keynsham.*
- Y' *Studio space is important for dance. More than ever adults and children need lots of fitness options.*
- Y' *As a regular user of the river suite which I rent twice a week (ever since it opened in the mid 70s) Option 2 gives me the chance to continue with regular bookings for top dancing classes for the Keyford Dancing School, which has been in Keynsham since 1973. The 2 studios are important for extra classes with an ever increasing population and a shortage of rentable space in Keynsham.*
- Y' *It is essential to maintain separate single sex shower facilities so that customers can enjoy a proper full body shower whilst maintaining their privacy.*
- Y' *Hopefully all this will be done ASAP and there will be a minimum of time when our leisure centre is out of action.*
- Y' *The plans to refurbish the current Leisure Centre must take into account the increased population of the area within the next year or so.*
- Y' *Keynsham needs it*

- Y *Looking forward to the much bigger space*
- Y *NEED A/C + NEW LIGHTING. MORE CAR PARKING.*
- Y *Air conditioning in fitness studio please*
- Y *Please may we have a range of healthy food*
- Y *Keep ceiling height for trampoline please. Storage areas.*
- Y *Soft play is offering something Keynsham currently does not have.*
- Y *Would want fitness studios to be air conditioned*
- Y *No preference*
- Y *Great news on large gym plus extra fitness suite. Separate showers for the ladies.
Not poolside.*

Q9 Do you feel we have missed out any essential facilities?

Answered question	151
Skipped question	165

- Y *1. Refreshment facilities e.g. as the Library.*
- 2. Wet health facilities.....sauna and steam room.*
- 3. Outside climbing wall.*
- 4. Sports training/teaching/Leisure Centre information videos rolling on HD screens."*
- Y *No, apart from ladies' changing facilities.*
- Y *I also feel disabled swimmers should have shower & changing areas in with general female area to be included in with everyone. I dislike that the disabled swimmers are excluded from current changing rooms.*
- Y *I have been using lots of the facilities for nearly 40 years and love our leisure centre, but a small cafe area to meet up in would be very well used, I know because I ran the kitchen which is closed up, for 6 years and it was very popular especially during school holidays the takings were quite high.*
- Y *Ladies only changing room is a must and is simply the best changing rooms I've been in so don't change them for poolside showers or family changing rooms.*
- Y *No mention of a cafe in the leisure centre - an ideal opportunity to promote a healthy lifestyle with fairtrade tea/coffee and healthy/home made snacks NOT fizzy drinks/sweet dispensers which we currently have*

- Y "Cafe. Rather than vending machines. Level car parking for disabled - not on a main road or a slope too dangerous. Car parking for late shift staff or transport provided"
- Y "Yes car parking and a warm water pool for adults as well as children - as accepted by the BANES council in 20143 through the W.Wise network - Access BANES."
- Y Keeping the changing rooms as separated Male and Female. However also provision for a unisex family changing facility would also be required.
- Y XX and I joined Leonard Cheshire yesterday at the University of Bath Sports Village for their monthly game of Boccia. They have been working with XX from the Sports and Active Lifestyles team to identify facilities where a permanent Boccia court could be marked out. This would help them increase their practice and eventually enter into a league and hopefully encourage more local groups to take part. At the moment they are currently practicing at their home, Greenhill House in Timsbury. The practice area is half the size so when they have played match games they are always at a disadvantage. The University facilities are excellent however it's not a permanent court so the set-up is about 2 hours to lay out the court. XX has been talking to GLL to see whether the new Bath Sports Centre could accommodate a marked Boccia Court. As Keynsham's new proposals are being developed we thought that this would also be another opportunity to explore whether this could also be accommodated.
<https://bocciaengland.org.uk/uploads/resources/competition-information/4-Boccia-Court-Layout.pdf> I am going to send Leonard Cheshire the dates for the feedback sessions in Keynsham which hopefully they will be able to attend.
- Y Boccia - "Such an inclusion would have my whole hearted support. It demonstrates inclusiveness. It will show that we have listened to the general public in delivering what they desire and this would deliver a need to a group that are disadvantaged by the physical limitations. Perhaps there might even be a funding stream out there somewhere".
- Y I feel very strongly that the area marked out as the changing area for the pool needs to be given great consideration and here are my reasons why. The existing leisure centre has a real community feel about it that needs to be kept. Many users travel past other sports facilities because of this, as it is not just for those that are already fit and active, but also for those of all ages who are trying to improve their fitness, maybe helping their recovery from illness or surgery, as well as enjoying the social benefits of meeting with others in similar positions. It is a place where physical and emotional well-being can be improved in a non threatening environment. It is important that all users of the pools have the facility to remove their costumes and have a proper cleansing shower, particularly as they have been swimming in treated water. Any pool facility should provide separate showers, changing and toilets for women and not just poolside showers which are inappropriate for washing properly as they are in a public area. My experience is that many women value the separate changing rooms as a place where they can feel safe and in some cases be encouraged by others if returning from surgery or illness. There is also a social element to this for those who may be lonely or in need of support. These benefits are not easily measured but are important for the well-being of those who may otherwise feel isolated. Women only changing and showering facilities make it less daunting for all women, no matter what age or physical condition. Hope you will take these points into consideration when drawing up the final plans.
- Y Possibly extra parking nearby and cycle path & bike rack. Woman only changing rooms (not mixed sexes) This currently encourage body conscious women to attend, if this facility was to go you may find a drop in female attendance.
- Y "1. I am pleased that Bathnes Planners and councillors have listened to residents and have included provisions for a refurbished sports hall. This is my number 1 priority. So many users and other residents have campaigned long and hard to retain this facility. It is well used by local people from the age of 5 to 80+, both evening and during the day. A sports hall supports the type

of activities which have major benefits on both the mental and physical well-being of residents well into later life (thus also delaying and reducing the NHS and social demands).

2. Option 2 provides the better layout. It is important to provide 2 fitness exercise studios to match the current provisions. It would thus be better to have one large studio and one small one having roughly equivalent sizes to existing. Any increased extension above the learner pool to accommodate this will have minimum impact as it will be effectively screened by existing trees (Note: this would be the case anyway under the existing proposals for option 2) Alternatively the fitness suite could be swapped with studio 1 and increased to 250 sq m by reducing the size of studio 2 accordingly.

3. Swimming provisions. Has anyone sought the opinions of Keynsham Swimming Club? The club is mainly for teenagers who have no voice. I believe that the club were expecting a longer, wider competition pool together with enhanced spectator seating. I understand however, that we live in the real world, where demands are high, resources are limited and time pressures exist. Perhaps it might be possible to modify the proposals to either (a) accommodate a larger pool or (b) to be able to increase the pool size at a later date should resources become available (e.g. by lottery grant). Is it possible that a longer pool with increased width could be achieved by having longer, fewer rows of spectator seats?

NB See Item 1. Any alteration of pool size must not affect the provision of a sports hall.

4. Existing Offices. Whatever is decided about the existing buildings it should have zero impact on external parking availability. Keynsham cannot accommodate further on-street parking near the town centre. In an ideal world, if the existing buildings were to be used for residential accommodation, I would suggest that at least 50% is somehow reserved for senior citizens who currently are local residents. Older people tend to have lower car ownership and this would also free up family housing in the town. The rest should be sold as accommodation in the normal way (but not to buy-to-let landlords). There may be a case for limited additional office accommodation. I assume that there is a case for further shops on the ground floor.

5 The existing dark appearance of the offices would be greatly enhanced by light coloured cladding as proposed. However care should be taken to ensure that this is very low maintenance. We need a building which will enhance the town and not look tatty after a few years especially under current unknown future ownership. Setting back the top ends of the offices will definitely reduce the impact. Note my comment under Item 2 that development on the current sports hall roof is largely screened from the park by existing trees.

6. Are there any plans to improve or preferably replace the staircase which is adjacent to the snooker hall and leads down into the park? Many people find it intimidating at night. It is in poor decorative state, smelly, and it appears to be frequently used as an emergency Saturday night urinal.

Y "I believe that we must listen to our clients and unless there is an army of people asking for a 'changing village' then we should I believe keep things as they are but obviously refurbished. We have been listening to our public which is why we are now providing a much improved leisure centre proposal. Let's then keep listening and in particular to this concern that reflects a real concern. Now I do not know whether there is a separate changing area for the disabled but if not then wheelchair users and a carer might not fit into the anticipated user model. If that is the case then they may well be turned away due to the proposed situation. Equally there might be those of varying faiths who might be turned away at the thought of having to change in close proximity of the opposite sex. Whilst parents may well be happy for their children to take themselves swimming they might feel less willing if they felt that their child might be going into a situation of potential vulnerability. Segregated changing areas by gender means that any individual seeking to do anything wrong towards a child, or indeed an adult, will be clearly highlighted were it for example to be a man in the female changing area. If we do not maintain a segregated changing system then should the worst happen we will be called to account. Let's not make anyone vulnerable either the users or the council. Let's make the right decision now whilst we can, let's make everyone feel comfortable and welcomed at our leisure offering in the town.

- Y *Whilst I recognise that poolside showers seem to be the industry standard at the moment, I have to say that I am not sure why that would be the case. I used to swim at the Longwell Green pool for a short while as it was closer to my place of work at the time, but I soon changed back to Keynsham, doubling my commute distance, for the single reason that I couldn't shower properly. They had poolside showers, which involved males and females of all ages and backgrounds showering together in full view of the swimming public, staff and gym users (the gym has a window onto the pool). I could not shower properly (by fully undressing and washing all over) and therefore had the choice of either going on to work with parts of my body insufficiently washed or, without being too graphic, I could rummage around in my trunks in a vain effort to wash. As I am sure you can see, this is far from ideal and I wasn't prepared to do either. I know, from speaking to other users, that many travel past Longwell Green and other centres to attend Keynsham, for exactly the same reason. If we have nothing but poolside showers, I genuinely fear for that community spirit, which we all know that once lost, is rarely if ever recovered. I know that this is even more keenly felt by the women at the pool, many of whom are widowed, who depend on the opportunity to talk, unload or just enjoy a little light hearted chat after their swim. I have to say, that even though I don't know what it's about (and I'm not paranoid enough to think it's me) the laughter that can be heard from the ladies shower rooms on a morning is enough to raise even the heaviest of spirits. Please don't take that away.*
- Y *I must add to your comments regarding accessible use of the pool as I note the existing disabled changing space adjacent to the pool, used by Keynsham Seals members for some, seems to have disappeared.*
- Y *"I am writing concerning the proposed plans for the swimming pool and gallery at Keynsham Leisure Centre, we would like to have a larger pool: 50 metres long and with 8 lanes across the width and an enlarged gallery, both larger than currently proposed. Our daughter swims with Keynsham Amateur Swimming Club, currently a significant amount of training has to take place away from the home of KASC in order to use a 50m pool. The current gallery is uncomfortable and when full of supporting parents and at competition times is extremely cramped. When hosting other multiple teams for competitions the gallery is completely inadequate. It would be more beneficial for KASC and the general public to have the larger facility including an appropriate number of showers.*
- Y *Here are a few points I feel are relevant. It is important that all pool users have the choice of a discrete place to remove their costume and have a proper shower, as many with sensitive skin after surgery for instance, may have a reaction to the chemicals in the pool water. All sports and leisure facilities should have separate showers, changing rooms and toilets for women. Poolside showers in a public are inappropriate for washing, particularly for women who have had breast surgery. A sensitive approach would be appreciated. Even walking through the mixed area where men are often seen very scantily covered is a challenge for some women. I believe many women appreciate the separate changing room at Keynsham, where they feel safe and are encouraged by other women with similar age related or health issues. The benefits of the friendships formed are immeasurable, where there is support for the lonely and isolated, advice on local issues, and general banter, etc. there is clearly a social element to the women's changing rooms. Women only facilities for changing and showering make it less daunting for all women no matter what age or physical condition.*
- Y *I would like the option 2 proposal as I feel the leisure centre needs separate showers and changing rooms. Many a conversation starts in the changing rooms which was good for my aunt that had just lost her husband and started a new hobby and started swimming lessons at 64. I feel the showers and cubicles should be together so you haven't got to lock belongings away while showering and then transfer up the changing rooms to get a cubicle to dress. We need full easy to use facilities with more space as the showers at the moment is so small the door takes most of the space and is a squeeze to shut the door and I am of average size (size 12). It would be nice to have some good hairdrying facilities so that the leisure centre can be used and you can go to*

work/appointments straight. We also have used the badminton courts which we are planning to do so again when my aunt recovers from a foot operation.

- Y *Sports Hall - It has been brought to my attention that we need to inform you of the level of support for a sports hall within the new leisure centre at Keynsham. I should like to add my voice to this as being a keen badminton player I would not like to see the facility disappear. Badminton is well supported and interest is growing in Keynsham and it would be great pity to deprive the public of this facility.*
- Y *"No parking. Separate showers. Segregated changing facilities*
- Y *I think a healthy cafe would have been quite nice for people waiting for, say, children who have come for lessons.*
- Y *Parking is needed just for the leisure centre*
- Y *You have not mentioned GYM??*
- Y *Showers and changing rooms would be nice if they stayed the same as stopped going to Longwell Green swimming pool.*
- Y *Better showers/changing*
- Y *Yes. Showers stay the same*
- Y *3 showers in the ladies' changing room are not enough - there are queues after swimming & aqua aerobics classes*
- Y *Bigger softplay. more kids activities "*
- Y *It would be a shame not to have a sauna. Could one of the poolside storage units be a sauna?*
- Y *No, the refurbishment is long overdue and will be welcomed.*
- Y *I have been told you are thinking of having pool side showering. I feel this would be a bad ideal. Lots of people swim before going to work and need to shower properly afterwards. Also a lot of the older generations prefer to shower in a male and female environment. By taking the changing/shower rooms away I believe you will lose a lot of the older generations. Keep the female & male showering the same.*
- Y *Improved car parking would be helpful + would result in more people using the facilities.*
- Y *PARKING! lost a lot of members through parking unreliable parking please use Fire station area. Good parking facilities would ? Leisure centre no end!*
- Y *many people at Keynsham come early morn and lunch & therefore require the separate shower facility... I have heard reports from Longwell Green centre of men washing their genitalia on the poolside showers.*

- Y *Not that I can see*
- Y *Yes as I said above there is no sauna/health suite studio facility. Ideally near to pool so wet area is close by. Cafe area maybe for tea or coffee, particularly if you want to encourage the mums and toddlers and older people*
- Y *A climbing wall - easily achieved with double height option 2 - making training pool dual purpose as a fun pool - see Bath L.C. - this would be very popular & could switch focus between slide use & training pool use. - A climbing wall would be well used by individuals and community groups such as scouts. It would also allow for more children's activity groups.*
- Y *Yes, Separate showers + toilets + changing facilities for women only. Very important to the women who use the leisure centre regularly.*
- Y *Please make sure we have dry side separate ladies + gents changing areas with showers.*
- Y *Car parking to ensure the leisure centre is convenient to the many users outside of Keynsham*
- Y *Shower facilities for females adjacent to pool.*
- Y *Women only changing rooms - essential that this facility is provided to respect religious requirements for Muslim bathers.*
- Y *No - pleased to see provision for the young children at last!*
- Y *Cafe/coffee shop*
- Y *Parking*
- Y *Ladies only changing rooms*
- Y *We need private shower facilities. NOT POOL SIDE*
- Y *The ladies changing room needs more individual showers & more changing cubicles*
- Y *Must have ladies changing rooms so can shower properly and keep eye on children*
- Y *See above*
- Y *I think it is important that a separate ladies' changing area is incorporated.*
- Y *Women only changing room/shower + separate showers for men.*
- Y *Buggy car parking spaces please. I appreciate that plans incorporate more disabled spaces but it's really challenging to find a suitable buggy space anywhere. The spaces have now been removed from the South Labbatts car park and changed to more disabled places and the few in the Tesco park are so widely abused. (In addition 2 of the disabled spaces in Tesco yesterday were empty and 2 had no blue badges). Could some spaces be dual purpose - disabled and*

buggy? This isn't about discriminating against those with disabilities but treating people fairly. The double height soft play looks excellent - but it won't succeed if adults can't park easily

- Y *As a member for 20 yrs when I thought how lucky we were in Keynsham to have the facilities we had then - since then the population has increased and you appear to want to downsize the amenities by taking away the ladies only changing rooms - you do not realise the support women can give to on another regarding personal supports - like when my husband died and when someone had breast cancer it was then another swimmer showed us that she had breast cancer revealing her scars the support was great that it encouraged me and others to continue swimming as the social side of the 'ladies only' changing room is second to none. Showers on the poolside are unacceptable with men washing their crutch - This I find unacceptable. Also with mum's washing their young children having taken their costumes off of them. I understand that over the years 3 men have been fined for interfering with young children at the Keynsham centre surely this calls for another reason why there should be cubicles for family to change in and NOT poolside showers. People come from outside Keynsham, many passing other swimming pools on their way and they come there 06.30 am to 10 am because it's NOT lane swimming at that time and they can go on to work having showers and washed their hair (without smelling) of chlorine - As it's your aim to motivate people your words - then surely these reasons should be taken on board. Anything less would be going backwards not forward!*
- Y *Car parking. Cafe - years ago we had a fantastic small cafe which was a real hub. Also good for children's parties and social events. Should make a good profit.*
- Y *There needs to be a café in the soft play with access to Wi-Fi.*
- Y *I understand from the Architect that there is no plan to include a sauna in either of the new designs and this is a huge omission in my view. Keynsham Leisure Centre (KLC) is in competition with other facilities such as spas etc, which include saunas AND steam rooms, so I will be very disappointed if, following the refurbishment, there is no sauna or steam room at KLC. The current sauna is not very well positioned for people wanting to use it after a swim, as it involves a trot through the sports hall, so it's not surprising that it's not used as much as might otherwise be expected. But I frequently attend other spa facilities and the saunas and steam rooms are always well used - often it's "standing room only"!*
- Y *"It seems very odd that the sauna facility which is in the current centre has been excluded from the new plans even though the existing space has not been reallocated to anything else. Whilst any sauna/steam room would be better sited next to the pool and changing rooms, if the only space is the current one then I would really want it there, rather than no facility at all. Many people use several of the current facilities, and the existence of many sports is a USP for the Centre in Keynsham. I personally am a member because of the different sports that are catered for in one place. Without the sauna I would be forced to look at alternatives. I am not aware that any of the current users have been asked whether they want the facility to continue (or even be improved as many of the other facilities will be). Checking current footfall for usage will be very misleading as the facility has been out of action for probably 5 of the last 8 months. Even then, just looking at the money that the sauna take directly would understate its value because of the fact that existing swim/gym/sauna members might not rejoin if one of their facilities was not included.*
- Y *The soft play is too small - there is a real opportunity here to make a play area which is suitable for children and young families. A refurbished pool will be a real improvement*
- Y *Separate changing facilities for ladies and men.*

- Y *You need to have hygienic, well serviced changing rooms and toilets. More user friendly to disabled, old and younger clients. + TOILET ROLL. Hand sanitiser should be available.*
- Y *Is there an option for instead of a learner pool for it to be a small play pool like Bath. Or can there be some slides (fast) in the main pool?*
- Y *Shower and changing facilities for male and female should be separate for greater privacy.*
- Y *I presently use the sauna occasionally and would welcome a savnal steam room combo.*
- Y *I like the separate ladies changing area with showers, please return to this and possibly improve. There are not enough showers when everyone wants them at the end of adult lunchtime swim.*
- Y *Would prefer individual showers. No poolside ones, thanks.*
- Y *A creche (but could be run from the party space)*
- Y *YES. There seems to be no provision for separate shower facilities in the pool for male and female.*
- Y *Disabled experiences*
- Y *Disabled changing area*
- Y *Keep separate male/female changing room showers*
- Y *Looking forward at the development just one comment regarding changing rooms. Bearing the scars of childbirth and of life in general my wife will only come swimming if there is greater privacy in the changing areas, notably with showers. I too value having showers where I can wash fully after a swim. This is not possible with open (unisex) poolside showers.*
- Y *Shower areas: need cubicle showers on west side, not poolside showers. Will there be separate shower for the gym and extra toilets? toilet provision is poor at the moment with only a disabled toilet in spectator area. Swimmers should be able to shower properly - pool side showers encourage fumbling around under costumes and shorts.*
- Y *Spa/sauna option + cafe of centre parcs type would create revenue.*
- Y *Learner pool - Will this have 2 entrances/exits to accommodate speedy evacuation of the pool in an emergency.? Studio sites - Would be much better if studio 1 was sited on proposed site of male/female changing; this would allow more light into the room, better views/more stimulation for participants in the studio.*
- Y *Please provide a foot pool with good antiseptic facilities v athletes foot. Enlarged viewing gallery - people are crammed against the walls. it does not provide facilities for events - if Keynsham swimming club were to compete with another club there would not be enough space for parents and supporters.*
- Y *No - but we are interested in the detail for the changing rooms and disabled changing room facilities. We use the family changing rooms.*

- Y No - delighted that refurbishment of the existing leisure centre has been the chosen option.
- Y It would have been nice to keep the sauna and place it close to the pool (I couldn't see it in the new plans)
- Y Café overlooking the park
- Y Snooker Club - there is need for provision for this
- Y A proper spa i.e sauna and steam room
- Y Any Café area for users? - especially soft play users
- Y Disabled/Pushchair access, still seem to have a lot of steps to reach the park
- Y Sauna
- Y A café would be desirable overlooking the park
- Y Single sex showers so that you can get washed properly.
- Y Single sex changing rooms for showering. Single sex showers to get washed in. More than 3 cabinets for ladies please.
- Y Pool changing area and showers currently need significant improvement. Would be good to move sauna to main pool area.
- Y A refreshment/café facility would be a nice addition.
- Y More badminton courts, enlarged/new café area over looking river.
- Y We seem to have lost the Sauna?
- Y Restaurant/Café
- Y Café/Bar - relaxing area for after sports to encourage socialising.
- Y I feel strongly that ladies would like their own shower and changing facilities
- Y Can you clarify that there will be improved shower and changing room facilities for the sports hall users.
- Y Address the changing facilities e.g. female and male with private cubicles.

- Y *Separate changing rooms for ladies. As ladies who have had mastectomy's feel much more at ease showering in their own changing room.*
- Y *Looks fine if you do not change plans.*
- Y *Does the soft play area have a café ?*
- Y *Astroturf for football*
- Y *From the plans it looks as if the changing facilities will be communal. I would recommend that you retain some form of male/female showering facilities or individual cubicles. It is important particularly after using the pool to be able to have a full body shower to remove all the chemicals.*
- Y *Dry accessible changing areas for people using the fitness suite and other non pool facilities*
- Y *It is difficult to see from the plans but it is important to have separate toilet, changing and shower facilities for men and women. It is important that all users of the pools have the facility to remove their costumes and have a proper cleansing shower as they have been swimming in treated water. Some people go straight to work after their swim and therefore need this. Poolside showers would not be suitable for this. Separate changing rooms have a valuable social element. They encourage interaction between the ladies using them. Help and support can be easily offered in these circumstances and it would be a great pity if this was lost.*
- Y *Your plan shows separate male/female changing/showering facilities for fitness area but the poolside facilities are not specified. Having separate male/female facilities for the pools is a big issue for males & females of all ages. We all need a designated area where we can feel comfortable: socialise, talk confidentially, change & shower properly without issues of privacy, wander round without clothes & where safeguarding of children is guaranteed.*
- Y *Difficult to tell without more detail*
- Y *"The fears about the loss of badminton facilities and the public campaign to retain it has had a very positive effect on the numbers joining in and improving their lifestyle.*
- Y *If the council want people to exercise more they need to advertise and give details of the available facilities in more public places.*
- Y *All of this ""consultation"" has been poorly advertised to the wider public.*
- Y *The current increase in badminton players justifies two additional courts adjacent to the learner pool, behind the current sports hall. This will allow badminton to be played whilst the main sports hall is used for activities such as 5aside football and marching bands. One wall could also be modified as a climbing wall.*
- Y *Just detail on the changing areas, so it includes family changing area for 2+ groups, and disabled changing areas. Both of which I would use.*

- Y' *The most important thing to regular swimmers is to have separate male and female showers inside them. People cannot wash properly (often they are going straight to work) at the poolside. Also, Muslim women cannot use showers/cubicles even in the same area as men, so would not come; and some people who have had families would XX to use shared facilities.*
- Y' *Delighted there will still be separate men/women only showers but I feel very strongly that there should be associated male and female only changing rooms. Many pool users would be unhappy to exit showers and join communal changing cubicles.*
- Y' *Fun swimming sessions with toys & big inflatable - my boys are very disappointed this isn't available any more.*
- Y' *Separate showers and changing rooms are essential. We women want to be able to have a full body wash after swimming before going on to work or other interests. I do not want to have to shower next to a man and would seriously reconsider using this pool if that happens.*
- Y' *There is not much here for older children and teenagers, how about a climbing wall, area for boulders? Could the pool have a wave machine/an area for a rapid flumes or slides ending up in a small pool?*
- Y' *A small cafe might be a good idea - for mums who take their children to the soft play area.*
- Y' *I think it's worth thinking about the layout of the changing rooms.*

A. We need to keep the ladies and gents changing rooms but expand the ladies out by the wash basins.

B. We need to keep the school changing rooms.

C. We could do with 3 or 4 family rooms with their own showers so that mums and Dads can take all their children of both sexes with them when changing this applies especially to the older children too old to use opposite sex rooms but not old enough for parents to send them to the right sex rooms on their own.

- Y' *The new pool facility should have separate showers, changing room and toilets for women and not just poolside showers. It makes it much easier if you have to go to work after that you can have a proper shower and wash hair and dry it. The elderly also like it because it is sometimes the only chance they have to talk to others throughout the day.*
- Y' *I would like to see two sets of showers, one at the entrance to the pool in order to shower before entering it and another where one can have a proper shower with soap and shampoo after a swim.*
- Y' *A 50m widened pool - 8 lanes? why not? We have a respected swim club, schools who can't fit and swimming closed during lessons, we could do with the space!*
- Y' *Could we please have changing rooms with showers. I understand many swimming pools have showers by the pool. This for me is unacceptable as a proper shower is preferred. Also many people would prefer a proper shower as they continue into other activities like going to work for example.*
- Y' *Better lighting in swimming pool. Ladies shower in cubicle form.*
- Y' *Could we have a sauna? Very important to have female changing area separate from male, as existing. It promotes friendship and community amongst women, especially older and lonely women.*
- Y' *Café or meeting point as at One Stop Shop and library and very successful.*
- Y' *Separate changing room for females*
- Y' *Single sex changing alongside unisex for swimming and sports hall better than all unisex. Care re safety of Sauna users if installed as often found water on stairs to and from sauna so slipping hazard. Will roof to sports hall be re-layed properly to stop water ingressing for 10/20 years?*
- Y' *The changing rooms are a huge importance. They are currently disgusting and smelly. Some of my friends refuse to join because of this. Separate facilities for men and women are very important.*
- Y' *Air conditioning, More instructors, Soap in toilets (none for 2 weeks) in River Suite.*
- Y' *Plans for showers are not clear: I strongly support the argument for separate, private showers for women. With communal showers we cannot get completely clean and changed, this would deter women from using the leisure centre en route*

to any other part of their life. Private showers also allow mothers and smaller children to get properly clean. I also believe that not having private showers would deter young, self-conscious women from using the leisure centre. Getting cleaned and changed after exercise is an enjoyable part of it for many of us. We would consider it discriminatory if inadequate provision were made for women. I assume research will have been done into what is essential for younger users. eg integration of equipment and mobile phone apps, hairdryers, swimming costume spin dryers.

- Y Please keep a separate male and female shower change area for the swimming pool. (as well as maintaining and expanding family change area)*
- Y Sauna/Steam Room*
- Y Nothing for teenagers - climbing wall (see Bradley Stoke)*
- Y The swimming pool changing facilities are marked as 'not yet decided' I would ask that proper private showering facilities are included.*
- Y More and different classes e.g. Youth Judo, more yoga. Water fountain in reception. Small cafe? Reliable vending.*
- Y Ladies changing rooms and showers*
- Y Installing a Jacuzzi and steam room would be lovely*
- Y A large studio space.*
- Y The proposed plans do not include a sauna. Male and Female changing rooms are a necessity.*
- Y I feel it is very important to retain ladies changing rooms and shower facilities*
- Y Separate ladies showers. Larger pool 50M.*
- Y running track*
- Y Maybe canvas creche - book certain times/places so money isn't wasted?*
- Y Important that the changing area and showers are clean and well-maintained at all times.*

**Q10 Is there anything else we could do to make the facility better for you?
(Plus other responses)**

Answered question	175
Skipped question	141

- Y 1. Relocate court markings to Main Hall away from wall parallel with river.
2. Solid/glass infill to balcony overlooking Main Hall to replace existing "catch netting".
3. New suspended/floating floor with non glare/non slip finish to Main Hall.
4. New heating/air conditioning system to Main Hall.
5. New lighting to Main Hall to comply with Sports England/Badminton England specifications i.e. lighting between courts.
6. Design out all the dirt, debris, ball and shuttle traps/nooks and crannies.
7. New "Dry changing" shower installations supported by good water heating, pressures and controls.
- Y I am delighted that our current pool is staying which i have enjoyed using for over 25 years.
- Y I am aware that the "improved" changing facilities will take the form of a changing village. I agree this is an improvement, especially for families, but beg you to consider the following points in your design:
- I am one of the early morning swimmers who go to work directly afterwards. Full showering facilities are essential. The camaraderie in the female shower/changing area is a very big factor in encouraging regular and continued use. Many of the women I see regularly are retired. The few minutes chit chat whilst dressing after swimming is an important social connection. Ideally, I would like the changing village to have some lockers and cubicles set aside for women so that women who feel vulnerable are comfortable that it is other women in the neighbouring cubicles, even though we'd be in an open plan area. Also a couple of shower cubicles off this area so we can have a proper "strip" shower, and return to our lockers/cubicles easily. Thank you*
- Y Please have separate changing & shower areas for men & women. Thank you.
- Y I have played badminton at the leisure centre 3x per week since 1992. The ceiling lights used to have diffusers but over the years these seem to have disappeared and the light glare is not good especially for players who wear glasses. Can anything be done about how hot the sports hall gets in the summer? Pool showers - can there be some separate showers for men and women to shower privately? it seems a waste of water to just rinse off in the communal showers and then go home to shower properly.
- Y I do not want poolside showers, if this happens I would have to look at cancelling my membership I feel that strongly at having separate showers. I have also been able to support other ladies who have had a mastectomy which wouldn't be able to happen if you have poolside or mixed showers/changing rooms.
- Y Please ensure there are individual shower cubicles in the changing room area. I use women's changing area simply because it is the only place where I can shower after swimming as there

aren't any showers in the unisex area. The showers before entering the pool don't allow shampoo/soap etc.

Y I pay and play badminton on Mondays and Fridays and would hope that this can continue. Although the shuttles sometimes get stuck down the side of court 1 between the window & boards, the facilities are otherwise excellent and should be kept to a similar style in my opinion. They are extensively used and I would hope that we can still have 4 courts within the new proposals. A higher roof and slightly more room between the courts would be an added bonus. Many thanks for considering my views within your plans.

Y cleanliness

Y good signage for the partially sighted - low level reception for wheel chair users - suitable for disabled changing facilities. more reliable lift please

Y I urges B&NES to develop a District Heating Scheme for the Leisure Centre/Civic Centre/Riverside complex, as part of the refurbishment plans for the Leisure Centre. The majority of leisure centre costs are long-term and ongoing (e.g. energy bills). Making the leisure centre energy efficient – including a district heating scheme – would reduce running costs, and costs to users, in the long term. Maximising energy efficiency through a district energy scheme that also covers the Civic Centre and the Riverside development makes sense. The heat loads are spread throughout a 24-hour period (office/leisure/residential). A district heating and private wire arrangement could enable this to happen cheaply and effectively. B&NES Council has designated the site as part of a District Heating Priority Area as defined by Core Strategy Policy CP4. The Civic Centre is already 'district heating ready'.

Y Make sure changing facilities are generous enough for long people. I am 6'5" and need enough room in the undressing/dressing compartments and lockers long enough for my shoes/clothes, etc.

Y Woman only changing rooms, extra classes or changes to classes every 3/4 months. 'Keeping classes fresh and organic'

Y Referring to the sports hall I make the following comments which I consider very important if the refurbishment is to make positive improvements and not just copy the mistakes of the past.

Improve lighting to stop glare. The current lighting is blinding. If you looking up watching a high level shuttlecock, particularly one travelling above the tramlines at the side of a badminton court, it is like directly looking into car headlights. Although the the location of the lights follows Badminton England guidelines (i.e. aligned centrally between the courts), the courts are closer together than the required minimum spacing. Also the lights are almost certainly at a higher level than the optimum specified 5m. Add to this the fact that the lighting units have single high output bulbs with guards but not diffusers (which spread light out to prevent dazzle) then you can perhaps you can see why there might be a problem (intense lights at too steep an angle to the players - i.e sometimes almost above them). Badminton court lighting is not just about getting the correct value of illumination at ground level.

Please note: It is not possible to space the courts further apart, other than by reducing the number of courts. We need 4 courts so PLEASE DON'T DO THAT! I would suggest that one solution is to copy the installation at Hengrove Leisure Centre in South Bristol. Here there are thin, continuous bands of lighting across the courts (i.e.at right angle to the current installation). Perhaps advice might be sought on the use of a fairly high number of low wattage, LED lights fitted with diffusers that are installed in runs and aligned in this way. This could also make a substantial impact on running costs.

Cure the leaking roof. Currently all the rainfall from the high level swimming pool roof seems to come down, via a number of pipes, onto one side of the sports hall roof. (Note: compare the area of the swimming pool roof with that of the sports hall roof). The intention is then for it to follow this side

before turning at right angles along a shallow gully to a gutter and an inadequate pipe taking it down to the ground. The gully has insufficient capacity for the task and tends to fill with gravel from the swimming pool roof. Following heavy rain, there is an inch of water spread out over this part of the sports hall roof looking for a weakness to exploit (especially near the railings). The drainage from the swimming pool roof needs to be properly addressed. Refurbishment of the sports hall roof should be such that it will remain water tight even with pedestrian traffic and cyclists going to cycle racks. There should also be improved means to prevent vehicular access.

Fit a sprung, nonslip floor. The existing floor is harsh on leg joints and should be replaced with an impact resistant or sprung floor. Please ensure that the new floor does not have an extremely smooth finish, because this would be slippery and unsafe. It can cause damage to tendons, ligaments and falls. This is particularly important at Keynsham because the hall is used by many residents between the ages of 50 and 80+. (Note: In some modern facilities with very smooth wooden floors, these are so slippery that older, experience players stand on wet towels before going onto court to reduce slipping). Ensure that the floor meets the coefficient of friction specifications of Badminton England and is subsequently tested by specialist equipment. Please also check that the floor meets the requirements for shock absorption.

Install efficient air conditioning. The existing fans are extremely noisy and have zero noticeable effect even when run for long periods. Note Badminton England requirements in respect of air movement. In summer, heat from the sports hall could be used for the pool.

Minor Issues. (1) Players constantly have to remove and replace heavy side barriers to retrieve shuttlecocks which are lost between the barriers and walls. Some sort of shelf or the insertion of foam rubber strips would stop this source of annoyance. (2) A tough glass barrier between sports hall and squash court access walkway to replace the netting which is presumably fitted to prevent balls hitting pedestrians and children leaning over. (3) Would it be possible to put the basketball baskets back closer to wall to reduce interference with badminton on end courts especially at the squash court end. (4) We could even have new nets?

As someone who has used Keynsham Leisure Centre sports hall for many years, I can assure you that all the above comments are valid ones.

- Y "I feel Keynsham leisure centre has a real community feel with lovely staff which needs to be retained and I think option 2 would be the best option for Keynsham leisure centre. I also feel that more car parking spaces need to be available for leisure centre users as the multi storey car park doesnt have many free spaces especially on a Friday morning as I think many of the civic centre users/employees take the spaces. My father is not disabled but cant walk far and I sometimes have to drop him off and search the other car parks for spaces.
- Y No definite indication of changing facilities are shown on plans. An open plan shower option is not acceptable on poolside apart from those you walk through for hygiene before swimming. I have a skin condition that flares and itches if I don't remove my costume after swimming and shower quickly. This enables me to partake in my favourite sport at Keynsham. I avoid centres where showers are open to all; to me this is like open plan toilets, which we certainly wouldn't consider! If changing room facilities with separate shower cubicles are not provided in the new plan, expectations will not be met and memberships will reduce. Improve facilities, not reduce them in the interests of local people and also for visiting swim clubs.
- Y Poolside showers are ok for pre swim but proper showers suitable for shampoo and soap are essential as some early users are on their way to work and others like to be able to remove swimwear and wash properly. Some ladies, especially the more elderly, feel threatened if forced to use unisex changing. There needs to be a facility (as at present) for a separate room for female users
- Y I would like to see unisex showers that anybody can use. My Daughter has swimming lessons at Keynsham, but I have to take her into the male changing rooms (after checking nobody naked in there first) as I cannot go into the female changing rooms and there are no other options available.

- Y *Parking A good refit No Poolside showers Separate changing rooms I have been swimming on and off from when it opened the last 7 years I have been 5 days a week. When not ill my kids swim for the club. IF POOLSIDE SHOWERS ARE PUT IN I WILL STOP MY MEMBERSHIP"*
- Y *Monday to Friday. Civic centre & Labbott car parks are full of BANES staff cars Also some of Ashton Way car park. Unable to park on Fridays when I used to swim at 11.15 AM. The parking issue needs to be resolved for the users benefit. The civic centre car park has 2hr limit but cars parked there display Keynsham long stay permits*
- Y *Water butts to help yourself to water soft seating*
- Y *Keep the monthly charges down!*
- Y *Yes, please keep ladies only showers & changing facilities*
- Y *Separate cubicles for showering after swimming + showers next to/adjoining fitness suite*
- Y *Repair locks on doors and lighting in cubicles*
- Y *Provide more car parking. Reality is, people want to use their cars. Car parking in Keynsham is very difficult. On occasions, I have gone to 4 car parks before finding a space, and been on the verge of going home rather than to go to my exercise class.*
- Y *Clean showers*
- Y *I have lived in Keynsham for 21 years and during that time have used the swimming pool several times a week, on a regular basis. I have made many friends in to communal ladies changing rooms and feel very strongly that this facility be kept in the refurbished pool. The idea of poolside showers in a communal area, for both men and women is not acceptable. We need women only changing and showering facilities, not only for the obvious reasons - ie removing ones costume in order to take a proper shower, but for the social element of meeting other on a regular basis. Please take these point into consideration when making any decisions.*
- Y *Toilet paper!!*
- Y *More toilets. separate ladies changing rooms*
- Y *Keep segregated showers/areas for men & women to change after swimming*
- Y *Please keep segregated showers for changing after swimming*
- Y *Improved car parking*
- Y *The area marked out as the changing area is still to be finalised! I feel strongly that this area needs to be given great consideration. The existing leisure centre has a real community feel about it, needs to be kept. I have benefited greatly from friendships made in the women's changing area. As women we need separate showers, changing rooms, toilets. After swimming in treated water for an hour, we need to be able to remove our costumes and have a proper wash. There are many women who pass their nearest pool to come to Keynsham because they like using the women's facilities (particularly dislike Longwell Green, pool side showers) As women doing a sport where you wear very little we need an area we can feel safe & confident as women together. Women returning to swimming after having a mastectomy particularly need this. Sports England wants to get more women back into sport, the present trend for village changing areas does not help. Will Keynsham make the right decision and keep separate women's changing rooms/showers/toilets?*
- Y *Urgent need to upgrade changing room facilities and the provision of drinking water in gym + studios. Must ensure that leisure centre remains accessible to all with every?, whatever their level of fitness or ability, feeling comfortable and confident in using its facilities.*

- Y *Keep the male & female showers where they are. Can the female changing/shower room on pool level have another shower. 3 is not enough especially early mornings when people are off to work after there swim.*
- Y *Current entrance appears to have a lot of wasted space maybe more should be done to incorporate this area.*
- Y *More badminton courts would be good as we are increasing nos. all the time. 4 a minimum but 6 would be great.*
- Y *6 courts? Anything to encourage fitness especially in the older generation*
- Y *Since returning 12 yrs ago I have used Keynsham pool frequently (5) time a week. The social support where women congregate is available to maintain good MENTAL HEALTH. - a sense sadly looking in the current current health programme. The comradeship is high with each other supporting the larger community. It is extremely therapeutic and important for the persons (female) well being.*
- Y *I usually drive, so parking is an issue. Please consider carefully the sports hall flooring and wall colour divide - ? Badminton England would provide a suitable colour so the shuttle can be seen. positioning of the lights may also be an issue. Managers of the new site might consider a 'no outside footwear' to be used on inside courts/rooms to protect and preserve the floor surface.*
- Y *Keep the ones that you have cleaner! - see ladies showers for a good example. Improve the equipment as you update - e.g. spin bikes! I go past your classes across to Wellsway as their bikes are far superior. Better 'cafe' facilities for socialising past sport and for parents whilst children do classes.*
- Y *Perhaps use outside area of pool to provide sitting area & access to & from pool*
- Y *Sprung floors for zumba*
- Y *The sports hall needs to be painted not white or cream so that you can see a shuttle if playing badminton. The current lighting in the hall is terrible.*
- Y *Please add a cafe for soft play if not already thought of*
- Y *Encourage gym staff to interact with gym users morexx + greet users when they are at reception.*
- Y *Air-con in ALL studios not just fitness centre or better permanent fans. Better cleaning, current 'studios' are often filthy "*
- Y *We must have separate showers and changing room for ladies. I would really miss this facility as it is a social time. I rely on this to meet my friends.*
- Y *I would prefer male/female separate shower facilities as personally I do not like showering in public! I do not feel comfortable stripping my grandchildren in public, they need to have an all over wash as they suffer from eczema + chlorine left on the body can aggravate this.*
- Y *A decent soft play*
- Y *Any possibilities of changing the coffee machine - it is currently unavailable! I feel it is a missed opportunity not to include slides/waterfalls etc in the extended pool area. This is a hugely popular element of the pool in Bath and if we had similar leisure/play facilities, I believe use of the pool would increase.*
- Y *Cafe/coffee shop*
- Y *More parking*

- Y *Ensure enough parking for residents AND visitors*
- Y *Keep the women's showers in the changing rooms*
- Y *Keep it cleaner. coffee shop or coffee machine that works more often*
- Y *A working coffee machine would be ideal.*
- Y *There needs to be good sound proofing in the studios so that yoga classes are not disturbed by dance classes.*
- Y *Coffee shop. hire a cleaner. On ceiling of pool can you put on a marker to check when you are near end of length (for backstroke)*
- Y *More availability of adult only lane swimming - I find the current xx quite restricting.*
- Y *A decent soft play*
- Y *Lower pool temperature - most of the time it's just too hot to swim properly*
- Y *The ability to have a proper shower (taking your costume off) particularly after being in treated water. Separate ladies showers - toilets - changing area, where I can feel safe and enjoy the social side of chatting to other women... it's a benefit to my mental wellbeing. Please keep the ladies facilities*
- Y *Electric vehicle charging points*
- Y *I hope you keep the existing staff - they are helpful, courteous and competent*
- Y *I live nearer Longwell Green Leisure Centre but I choose to come to Keynsham because of your ladies showering facilities which I would like you to keep in the new refurbishment plans.*
- Y *It is unclear from the plans if there will be separate male and female changing rooms and showers because in my view (also of many, many others) this is absolutely vital. Both for privacy and the important social aspect that we all have at the moment. Poolside showers are certainly not the answer (I drive to Keynsham although I live much closer to the longwell green centre) and if we were not provided with refurbished separate changing rooms and shower, I would be cancelling my membership - and having had discussions with my friends at the pool over the last few days, I know that I am not the only one who feels this way. Please listen to your customers!*
- Y **KEEP IT CLEAN!**
- Y *Design the redeveloped fire station site to make the access to the leisure centre less of a gloomy wind tunnel*
- Y *Car parking - Although I walk many friends I meet at the centre need to be able to park nearby. Please ensure regular (sports hall) activities can take place in school holidays and have a booking system which highlights clashes.*
- Y *Having reviewed the designs the proposed refurbishment requires a much larger soft play area. The soft play should be of a similar scale to the one at Writhlington Leisure Centre. It would also be really useful to have some spin dryers in the swimming changing rooms that dry out your swimming costume/towel similar to the ones in the Bath Spa. Also we could have similar lockers to Bath Spa which are really nice to use rather than having to rely on keys."*
- Y *I'm really looking forward to a larger fitness suite, as the current one is a bit cramped. It will also be far nicer to have it situated with windows looking outside, as it's a bit like a cave at the moment.*

The changing room arrangements in the new plan are a bit confusing to me. I believe there is an intention to put the showers on the side of the pool so that people will be forced to shower in their swimwear and in full view of everyone else. BAD IDEA! As well as the obvious modesty issues, I have attended facilities where showers are arranged like this and invariably there is a lot of mess left behind and soap and shampoo bottles discarded without due care. The floor gets soapy and becomes a health and safety issue . . . not something I imagine you would welcome. Far better all round to have proper male/female showering facilities where people can shower in private (as is the case with the current showers and I wouldn't want that to change).

Whilst I appreciate the need for a soft play area, I think it is FAR too big. This could be made smaller to accommodate a sauna/steam room. Also, there needs to be enough space given to parents/carers who have people in the pool or soft play area to sit and relax with a drink. I think the plan allows for this, but it wasn't 100% clear whether it would be a big enough area.

Y *I don't really see the value of having showers poolside (if I understand the plans correctly). I would much rather have sets of single sex showers inside the swimming changing area where one can disrobe and shower properly, rather than shower with a costume on and an audience.*

Y *I am responding to this consultation as a resident of Keynsham and as a member of Keynsham Community Energy.*

It is crucial that the new leisure centre is refurbished with sustainability in mind It needs to be highly energy efficient. To that end:

- Keynsham Community Energy urges B&NES and GLL to develop a District Heating Scheme for the Leisure Centre/Civic Centre/Riverside complex, as part of the refurbishment plans for the Leisure Centre.*
- The majority of leisure centre costs are long-term and ongoing (e.g. energy bills). Making the leisure centre energy efficient – including a district heating scheme – would reduce running costs, and costs to users, in the long term.*
- Maximising energy efficiency through a district energy scheme that also covers the Civic Centre and the Riverside development appears to be viable. The heat loads are spread throughout a 24-hour period (office/leisure/residential). A district heating and private wire arrangement could enable this to happen cheaply and effectively.*
- B&NES Council has designated the site as part of a District Heating Priority Area as defined by Core Strategy Policy CP4. The Civic Centre is already 'district heating ready'.*
- An area-wide district heating scheme would help B&NES Council meet its carbon reduction commitments and its renewable energy target.*
- Keynsham Community Energy (KCE) wants to work with B&NES Council to develop this district heating scheme. KCE will invest in the scheme, because it helps us achieve our objectives of building community resilience by, for example, alleviating the impact of rising fossil-fuelled energy prices, and retaining economic benefit locally; and establish a significant 'community fund' for re-investing in local energy projects in the area.*

Y *Include a café*

Y *I have a major concern about the lack of separate changing rooms for men and women for swimming. Many ladies are very self conscious about their bodies and would not want to be sharing these facilities with men. This area is also a place where ladies chat to each other and form new friendships, conversations are held that they may not wish men to hear, especially when discussing private or personal matters,*

Y *Clean better. I know people that would join if the Sports Centre was better cleaned. It's very bad for vulnerable people such as disabled and elderly*

- Y *Better changing rooms. More than 3 private showers, not open showering. Is 2 toilets/accessible WC's per floor enough?*
- Y *Better pushchair/wheelchair access to sports hall. Family changing village for pool/Family cubicles/shower facilities*
- Y *Barbell with removable weights and safety equipment for power lifting squats etc. The swimming pool changing rooms are always dirty which is why I don't use the pool, so maybe more staff for cleaning throughout the day."*
- Y *More gym space! not much space to do floor stuff etc.*
- Y *More flexible gym tariffs and hours.*
- Y *If something has to go I think it should be soft play. I guess it raises money but it is not an essential. Proper showers are - I imagine the Council still has a duty to provide a facility for anyone who does not have bathing facilities at home.*
- Y *More parking - open bottom of near- by car park*
- Y *Better lighting in courts*
- Y *We need separate male/female showers.*
- Y *Is there an opportunity for provision for snooker - it would provide indoor activity for young people particularly in winter.*
- Y *Ensure 4 badminton courts are in the new development - whichever option is chosen.*
- Y *Ensuring accessible family changing and disabled changing facilities*
- Y *Sympathetic 'green landscaping' of area to soften (even static planters) the hard architectural look.*
- Y *Make a 6 lane pool, enlarge the viewing gallery.*
- Y *I'm glad the decision has been made to keep the current location (ie in the centre of Keynsham)*
- Y *You can't get an injured person out of level -1. Not convinced about all emergency access routes.*
- Y *It would be nice to have a proper café*
- Y *A snooker facility should be available. It helps to keep young people off the streets. Our snooker club spawned a champion! Not to be forgotten.*
- Y *Changing rooms on top floor not to take away space*
- Y *"Changing rooms possibly have a dry side and a wet side as floors are always dirty at the moment. Really need a sports hall to continue activities such as trampolining, baton twirling etc. so glad that this has been kept.*
- Y *Improve accessibility. Looks like you are trying to attract families however not included any spaces for buggies.*
- Y *Be able to use the fitness resources to put on health courses in partnership with Sirona. Please ensure there is fed into the design process for health services especially Sirona primary care. We provide a huge range of services to reduce diabetes, pain & costly diseases & better access to leisure services would improve the customer.*

- Y *Better changing rooms*
- Y *Yes currently there is not a facility to get an injured person off the floor in an emergency. i.e. if they have broken their leg - BIGGER LIFT*
- Y *Regular cleaning please. Spinning studio over looking the pool please.*
- Y *Steam room would be good. Glad leisure centre is staying in current location.*
- Y *Possibly split the second studio for spinning use? The gym to be as large as possible especially with the amount of new houses being built. Could the party rooms be used during the week for sports massage/treatment etc? This could provide an income that could subsidise some part of the centre.*
- Y *Clean it!*
- Y *Re instate the sauna*
- Y *Provide allocated leisure centre car parking. At the moment most of the parking is taken by Council employees as this is their nearest car park to their offices. Introduce a pre paid card so don't always have to have cash to pay with.*
- Y *Specialised cleaning company. The present staff do their best to keep it clean but I think like a hospital it is so important.*
- Y *Can you please advise Chew Park Badminton Club when the sports hall will be refurbished as early as possible.*
- Y *Specialised cleaners for pool*
- Y *A café would be very nice*
- Y *Can the changing rooms and studio be swapped round so that the aspect is better seen?*
- Y *Some more vending machines*
- Y *With your decision to develop the existing site, my main concerns are around the amount of time I will be unable to use the facilities during the redevelopment, Currently I use the facilities 5 times a week, pool, gym & circuit training. I live in Bristol and will not be able to use the other BANES sports centres as they will too far to travel. Have you plans to reduce fees during this period or link up with Longwell Green or Hengrove park sports centre during this period for your Bristol based customers.*
- Y *I swim at the pool as do my children via the Swimming club. I hope that post redevelopment it might be possible to see the club host swim meets open to other clubs. At present we travel to Gloucester, Weston, Swindon, Millfield and Hengrove Park for swim meets and giving the club the ability to hold meets could give them income and showcase the level of talent at the club and others in the region.*
- Y *Additional car parking would be very helpful.*
- Y *I am disabled and am worried that putting accessible parking on Temple Street will not work. The disabled parking already there is either filled by people shopping during the day or by non disabled people who live in the flats in the evening. The current spaces alongside the old fire station car park are brilliant and always available. So why ruin a good system I would use the new fitness centre if it was big enough to get a wheelchair in and there was some dry accessible changing facilities. Are you going to consult with disabled users ? The SEALS spring to mind as good point of contact and any disabled people that the staff know currently use the facilities. I*

was horrified to hear that the architects have never built a facility that has had to comply with Part M building regs"

- Y *Sports hall lighting needs improving to be suitable for badminton - looking up at existing lights temporarily blinds you - totally unsuitable.*

Dusty and slippery floor is also an issue.

Internal guttering is bizarre.

Many club sessions lost because of roof leaks.

- Y *I think a summer club for children to use in holidays & a night dedicated to a family night. Where you pay a discounted rate for family of five to go between few activities. It would encourage fitness as a family. Plus help those parents get fit who can't get a sitter on a weekly basis. I like the idea of having leisure centre to moved to st Keyna cut down traffic in high street & safer to walk too.*
- Y *The existing facility has a real community feel which must be fostered and kept. I have been using the Centre regularly for approximately 2 years and thanks to the friendly atmosphere I have made many new friends. Such a welcoming atmosphere is important.*
- Y *Consideration of how to keep the place clean & drains running freely should be built into the plans. There are currently 3 ladies shower cubicles: the last in line doesn't drain & water backs up into the first 2 cubicles with the result that everyone gets a footbath in soapy water.*
- Y *Better sports hall changing facilities and remove internal guttering plus lighting bulbs that may be easily changed - currently this is a major task*
- Y *Build for the increased population of keynsham*
- Y *Ensure redeveloped pool has separate male & female showers, enabling a proper shower after swimming.*
- Y *Can you please ensure that (as in the existing facility) there are separate male and female showers and changing rooms. Under no circumstances should there be only poolside showers - I like many others would not carry on using the pool if that was the case. Can you also indicate on your website how long we would be without the use of a pool. The plans exhibited last year showed 3 separate sites which would have meant we would not have to have a break from swimming at all. As a very regular user this is of some concern.*
- Y *A stomach crunch machine or machines in the fitness suite. This exercise machine is not currently provided, although I have used them at other establishments. Overall very pleased what we see so far. With regards residential accommodation no real preference. Like the idea of an attractive covered market in the area currently occupied by the Fire station*
- Y *It is with regret I have to contact you for last 30+ years due back injury/health I have both used keynsham sauna , steam room south Wansdyke . due recent change of management , right wing politics , government policy. We have now lost steam room south Wansdyke, gullocks tynning. went to leisure centre keynsham, was told sauna out of action due broken door. The options as you aware the original sauna has been there 20 yrs now since last refurb 1995 approx. When sauna sun bed swapped place with gym 1st floor.atm Greenwich leisure because cost door £1000 approx. cant decide whether to repair , or replace sauna box. Worst is to come it seems during forthcoming refurb there IS NO PROVSTION FOR SAUNA/ STEAM IN NEW REFURB???. . This is outragouis unexceptable . We have already lost steam mid Norton. Seems this is latest political thing push fitness more than leisure . indeed Bristol lost many public sauna/steam recently. kingsdown , Bradley Stoke /Yate to name but few . indeed bath has steam/sauna/jauquuzzi but not on direct bus route . Parking very limited very exp £4.30 3hrs rip off. Therefore can I ask for very deep consideration be given to include SAUNA/ STEAM /*

JAUQUZI suite in the new refurb keynsham leisure centre .it is most annoying if we lose good facaility. pref is given gym, squash, swimming pool . Regards xx regular sauna user last 30+ years most dissatisfied customer .

Y "Dear XX Please find below a copy of my letter to BANES requesting enlargement of the pool and gallery. As there is now a campaign, with a leaflet on some school notice boards, and leaflets have been distributed asking residents who wish to see an enlarged pool to write to BANE Leisure Team, it is probable that at least a minimum of 50 letters will be sent by the deadline date. This is the wording of the leaflet. Keynsham Leisure centre pool and gallery If you wish to have a larger pool and larger gallery than currently detailed please write (using your own words)by the end of the month stating that you want a bigger pool; 8 lane width, 50 meters long and an enlarged gallery; to this address....

Below is a copy of the letter I have sent.

Dear sir or madam

I am writing with reference to the Consultation on Keynsham Leisure Centre Refurbishment.

I am writing to request that there is a larger pool than is detailed in the proposed plan. I request that the swimming pool is enlarged to 8 lane width and extended to 50 meters length.

The existing pool will not fulfil the current and future needs of the pool users nor support the expanding range of pool-based health and well-being activities projected for an increasing population in Keynsham. I respectfully request that B&NES and their contractors provide an 8 width and 50 m length pool with gallery extension.

Planners based in BANES should protect the national and international interests of Keynsham pool users and support, in particular, the Keynsham Swimming Club that produces and trains youngsters of exceptional ability.

Planners should also protect the health and well-being of the residents who are pool users; a large number of whom use the pool for health reasons and who are sometimes on passport to health programmes. They are forced to swim in cramped conditions. Some are brought to the pool by carers who wait for them in the gallery seats. As there are no plans to enlarge the pool or the viewing gallery there is no proposal to protect the interests of Keynsham pool users. The interests of pool users have been completely ignored in the plans outlined in this consultation. It is necessary to enlarge the swimming pool to 8 lane widths and 50 m. to facilitate simultaneous use by swimmers of varying abilities.

The reasons why I wish to request that the swimming pool is enlarged to 8 lane width and extended to 50 m length are set out below.

Given the richness of local talent; if the building is extended to accommodate an increase in the width and length of the pool to meet public demand, if the space allocated to swimming is capacious enough, and if also thought is given to the layout, the swimming pool will be well placed within the community.

The swimming pool facilities should be refurbished and expanded to meet schools and surgeries needs. This requires maintaining single sex changing facilities. Schools and surgeries should be consulted.

Keynsham Leisure Centre is built on blue lias rock; it is very difficult and very costly to change anything. Have you noticed the Civic Centre has no basement? It would have been necessary to blow up the rock foundations in order to create one.

To alter the Leisure centre will require anchoring the pool floor to the rock bed, repairs to the external wall and structure, stabilisation and repairs to terraces and changing rooms, replacement of paving and hand railings, upgrading the pool drainage system and electrical systems.

The proposed plan shows that the Keynsham Leisure centre refurbishment plan is constrained within the existing boundaries. Some great progress has been made as the plans show that a learner pool will be included and as the squash court, fitness studios and courts will be retained; meeting these objectives.

However, nothing has been proposed for updating the swimming pool and gallery for a current and modern population. Nothing has been done for the pool for more than 40 years; other than easily carried out improvements like some refurbishment of changing rooms. There is not even a footbath – a normal facility in all swimming pools.

The 25m, 6 lane pool size does not meet the needs of the present, here and now, population. For example, the limited space is most inadequate for members and casual users when Aqua Aerobics, Swim for 50+, Adult Better Swim School, health classes and others, take place. The pool staff have problems providing an adequate swim space for members and casual users who are constrained to a small area if they are trying to use the pool at the same time. The task for the staff is quite stressful at times.

The limitations in pool and gallery size also impact on the highly successful Keynsham swimming club galas, school galas, Kids club swimming activities at holiday times, long distance swims for charities or sports relief.

When the Swimming Club takes place on Friday evening, beginning at 7p.m. children swim 10 – 12 to a lane. When I attend my swimming class on a Friday evening at 6.30 we are coached to swim at a fast pace with three adults to a lane or more and there simply isn't enough room to allow everyone in a lane to swim without stopping, at the same time, during most activities. Swimmers should be able to go up and down the lanes, turning immediately and continue swimming.

Most good pools have plenty of viewing space. If the pool is non ASA compliant for galas it could mean an end to the use of the pool competitively.

Good pools also have a good viewing gallery for events. Keynsham pool is no longer used for competitive events with other swimming clubs although it used to be. Neighbouring pools have not been neglected, as the Keynsham pool has been. Pools around the area are modern or modernized and spacious. If the Keynsham gallery is enlarged competitions will become possible again and it would be profitable.

There are other community reasons why the viewing gallery should be enlarged. It is a terrible squash when there is a swimming club gala and people – competitors, friends, parents - are crammed against the walls or can't get inside the gallery area at all. The gallery isn't large enough for school galas when staff and pupils and competitors try squeeze in. With seven infant and junior schools using the pool for lessons, 2 as far away as Hanham and Marksbury, an improvement is much needed for the sake of the school community. The gallery also isn't big enough during the summer holidays when club activities for young people take place and parents wait and watch their offspring.

Parking is a problem impacting severely on swimming pool use and leisure centre income.

During the past two years I have overheard lots of people say – or have been told by people – that they have given up going more often to the pool or to swimming classes because the lack of parking is 'awful'. One member of the pool and swim-training staff has sometimes parked 2 miles away and walked to work in the centre in the morning. And it isn't just the leisure centre pool staff: it is the pool users, it is the people who keep the small High Street and Temple Street business enterprises running as well. If something isn't done about the parking GLL will continue to be hit, as was Aqua Terra, by the steady reduction in income caused by the lack of parking, despite any proposed refurbishment.

More emphasis on short term parking within the town (suitable for people using the leisure centre facilities /shops) and then providing a park and ride option for commuters (including the council

office staff) would be a possible solution. There are several small areas of brown field that have not been allocated for use that could be designated as areas for parking, creating a satellite parking system. Wells has several small car parks around the town and it is not difficult to take a short walk in Wells to go to the town centre.

Another problem is that the leisure centre has no proper access. This is very problematic for the people with disability or health problems who go to the centre to swim, or for other fitness activities on the Passport to Health programme, who have to clamber down the metal steps from the parking on the upper level.

The planners must ensure that children - who, at present, run out from the leisure centre onto a paved area - do not run out into traffic.

Leisure centres in France, Norway, Germany and most places in Britain have a big space round them, so that there is parking for buses for events, Many are set back from the town centre roads with traffic on them, so that there is no danger of getting run over.

A proposal to use the present fire station premises for a market hall is worrying as is the proposal to use the previous snooker hall without changing the entrance - exit route that leads straight out into traffic. The market hall will provide footfall that will compete with cars or delivery vehicles leaving Temple Street to circulate round the current fire station/ future market hall and out into Temple Street. It will be very worrying if children, excited and energetic after exercise, can run out into vehicles or people. This area could be used to create an extension of parking space and be entered from the road.

A spacious area around the building is a usual feature of swimming pools and leisure centres. If a quality hotel were to be built here instead of residential and student accommodation, perhaps Mercure, Novotel, Ibis could be approached. A good quality hotel with reasonable prices would be useful for people visiting the Civic Centre on business and also for tourists. The hotel could provide day permits for parking in local car parks at a reasonable price; raising income for the town.

The small pool will not meet the needs of an expanding, modern, forward looking population.

There will be tens of thousands more people living and working in Keynsham, according to the BANES spatial strategy. This will mean hundreds more cramming into a relatively tiny swimming pool. A pool that is large enough and modern enough should be made to hold them all. Therefore, the pool should be extended to be 8 lanes width, 50m long and the gallery should be enlarged.

2 years ago plans were being discussed to move squash and badminton to the Wellsway School area and to provide a wide, long pool at Keynsham Leisure Centre. No explanation has been given as to why proposal has been abandoned. Care needs to be taken that efficiency drives do not have detrimental impacts on more marginal activities such as swimming which provide far reaching health benefits to the community.

Representativeness

It is understood that consultation has taken place between Keynsham Leisure Centre Action Group, GLL and local authorities. Keynsham Leisure Centre Action Group is not an apolitical group; it is a labour party group and it does not adequately represent the cross section of the Keynsham community.

I respectfully request that B&NES and their contractors engage with the residents and, in particular, the swimming pool users of Keynsham who to date feel that they have not been included or represented by any other organisation/ individuals being consulted.

Defending nature

Leisure centre activities and activities in a natural environment are complementary

Physical fitness activities in a leisure centre and activities in a natural environment run hand in hand in promoting physical and mental health and well-being. Currently, situated beside Keynsham Leisure Centre, all these aspects are held together in one place.

The most controversial aspect of the Keynsham Leisure Refurbishment is BANES' decision to include a preliminary view of a planning scheme for residential and student accommodation; without informing the town publicly, on all public notice boards, that it is doing so.

However, the most politically incorrect aspect of this consultation is the proposal to landscape and create a park in the area behind the leisure centre.

The communities and local government secretary heads a department that presides not only over parks but also grasslands. There is a role for government and by proxy, BANES council, to manage the care of grassland responsibly. The government is committed to the UN convention on biodiversity and the commitment extends to the planners putting forward these proposals.

The dwindling amounts of natural grassland, nationally, contributes to the diminution of many butterflies and insect species; solitary bees and other pollinators.

Two EU laws – The Birds Directive and the Habitats Directive – are the cornerstone of conservation protecting wildlife and landscapes. They are a proven safety net for nature; respecting our common responsibility to conserve and enhance our natural world, while also meeting the needs of people and the economy.

New evidence is now showing that the Directives are also an effective way to build species resilience against emerging climate change.

The nature directives are also good for people. Human health, wellbeing and enjoyment all depend on a thriving natural world.

A threat to the Nature Directives is a threat to nature, so everyone who know the importance of the natural world – people, politicians, business and charities – must support and defend the Nature Directives.

Extracted from source; RSPB website, Dr Mike Clarke, RSPB Chief Executive

What is the rationale behind turning the kind of area that best supports children's growing knowledge of a natural environment and leisure activities – in a leisure centre area - into a landscaped park?

The generation now taking this decision will rob future children of the kind of pleasure they, themselves, experienced in their youth, if they develop this grassland and stream as parkland. It also does not make economic sense.

The area has always been a natural environment for ducks, swans and, sometimes, less-frequently-seen species of teals and other overwintering birds. Chaffinches gather in the trees here throughout the year and there is a range of wild birdlife changing in nature during the year. There are elvers and the occasional trout in the stream. Children are brought by parents who teach them to fish here. Wild garlic grows among the grasses and wild flowers; residents pick it to use in salads.

Keynsham and BANES should protect and maintain this environment as well providing adequate facilities in terms of pool and gallery size.

Your sincerely XX

Y Councillor Response to above comments...Dear XX

I have read your letter and your email. It is a shame that whoever started the campaign that you refer to did not actually speak to their councillor first.

I am taking the trouble to reply to you as one of the ward councillors on whose patch the leisure centre is so I am not able to enter into technical explanations, merely common sense responses.

What is proposed as far as the leisure centre is concerned is going to address the serious concerns raised by the centre users after the initial consultation. I together with XX have worked extremely hard with the support of the Leader and the Executive Member to reach the consultative proposal that you and many others have had the opportunity to comment on. In my view the proposal delivers more than the original wishes and includes the retention of the extremely large viewing gallery and the refurbishment of that gallery and the pool. This refurbishment will not just be a lick of paint. It retains the sports hall and the squash courts and delivers much more.

You should be aware that this council is under significant financial pressure and to secure what is proposed in the consultation is in my view a significant achievement and not to be in anyway undermined.

I now turn to your proposal for a pool twice the length that it currently is with two additional lanes. To achieve this would involve major and I mean major work at major cost to the council. Keynsham will never be called upon to hold major swimming tournaments, nice as that would be. To lengthen the pool would mean building out over the land that drops away to the river, indeed it might even need to overhang the river to include the additional construction of the extended building to contain the pool. It would also need major work on the High Street side of the pool to take the additional lanes which would also narrow down the viewing gallery. I am afraid that your proposal is illogical in the circumstances.

As the chair of the Keynsham Forum I also have to say that I will not accept the topic should you bring it forward for discussion. The public consultation is either just finished or open for a while longer, I am sorry that I do not have the dates to hand. However I have copied in xx who is leading on the sports and leisure aspect and xx who is leading on the main project. I am sure that they will consider your proposals as part of the consultation.

What is proposed currently is I believe a very good deal for the town and will not need extensive building work externally. What you propose would mean that once again the town centre would become a building site and I for one do not wish to see that happen and I suspect that I am not alone in that. Thank you for your proposal but as one of the ward councillors I shall argue against it.

Yours Sincerely,

Y On the other hand, you could save space by making the gender - specific facilities accessible to disabled folk - it does not help them to be isolated and made to feel even more different. XXX Sport England are XX the use of female only changing rooms in an effort to encourage men unfit women to take exercise. There is, in addition, the aspect of social xx - women are able to air concerns/troubles on health and life issues that they could not mention in the presence of men and xx or grievances can find it particularly good to be in a supportive, non-critical grouping.

Y Regarding the east facing glass wall, please install blinds for use in the mornings. Swimmers are often blinded by low sun and can cause a danger to other users.

Y You could have a spa suite or massage therapist.

- Y *Separate Showers and changing rooms!*
 - Y *Having a running club at the gym meeting twice a week, once a week for technique and once for a run.*
 - Y *the xx of the building is very important; it must blend with the surrounding countryside.*
 - Y *Separate changing facilities. And also more car parking is a must there are never any spaces left unless you arrive very early.*
 - Y *Table tennis - the possibility of a table collapsed when not in use, permanently available in its own room.*
 - Y *A fun pool - like Bath including slides etc.*
 - Y *Ladies changing room, coffee machine which works, keep clean*
 - Y *Better shower and changing facilities.*
 - Y *I would like the facility of a separate ladies changing room and shower for swimming.*
 - Y *On hearing that individual showers may be taken away in preference to shared side of pool ones, I'd like to state how important it is for me to use the ladies only single shower and sincerely hope they remain in the new facility.*
 - Y *Steam Room, Jacuzzi, Sauna, Separate Childrens Pool, Spin dryer for costumes, Music while swimming*
- Tthe number of users has declined since GLL took over. Maintenance of cleanliness has fallen. However good the new facility it will not stop people from going to Longwell Green unless you get the xx right.*
- Y *Currently lighting in sports hall has some units that go on and off on their own so suddenly lighting changes on court, could lights be sorted.*
 - Y *Must have proper shower facilities after swimming in treated water. I usually swim before going to work. Want ladies own showers and changing facilities.*
 - Y *A café would be nice. Steam Room/Sauna would also make it a more pleasant place to visit. More lanes for general swimming.*
 - Y *It would be great if instructors did the times they are supposed to if I am paying for 45mins or 60mins that is what I would like not cutting 10 mins off NOT good enough. Two spin instructors, not good enough. Change the music. The take over was supposed to be Better, it is not. Cancelling Saturday morning spin so many people miss this class rubbish.*
- The plans look great let's hope you have enough members to use them.*
- Y *Currently the table tennis has to be positioned in one of the badminton courts which is not best use of space. Are there options within the new spaces being created for the permanent setup of the table tennis? Latest research suggests that table tennis provides unique neurological benefits for older people in towns of fitness & wellbeing - we have an ageing population!*
 - Y *I would like to see more classes aimed at teenagers (especially girls) that would be designed to promote general wellbeing (physical - mental). Especially pilates, yoga, variations of those. There is a lack of provision (right kind, right time) for earlier teens. Thanks.*
 - Y *Café area?*

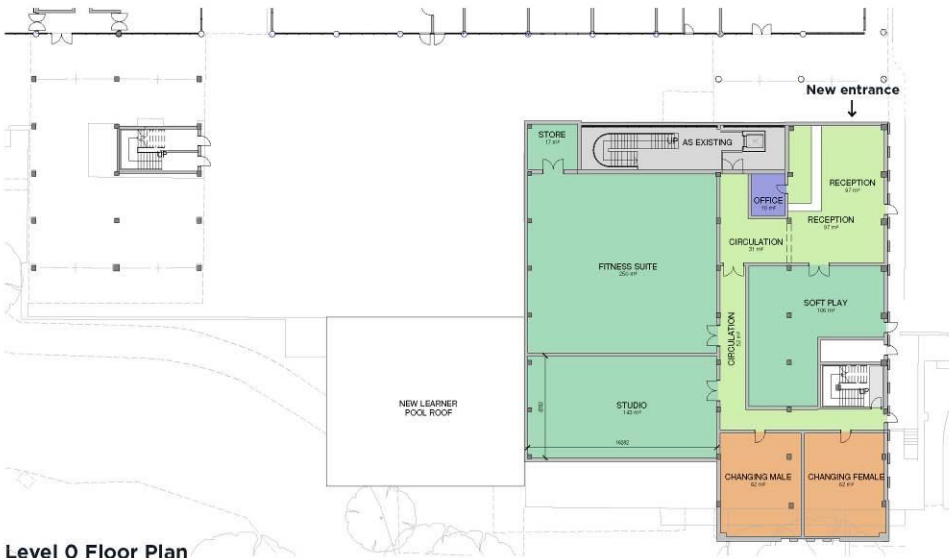
- Y *Why not include a reasonably priced café staffed by human beings?*
- Y *Request buses run from Cadbury Heath to Keynsham as people who live in the park estate area cannot get to Keynsham. I cannot get to Keynsham unless I get a lift which I need for swimming attending church and shopping. The car parks are always full and it is very difficult to get a space when going swimming. What is wrong with opening the bottom car park?*
- Y *Separate sessions for sauna. Male/Female.*
- Y *Ensure it is clean with improved showering facilities. Encourage/offer wide range of sports and activities for all age groups and abilities.*
- Y *Proper private showering facilities - not just poolside showers please.*
- Y *Café*
- Y *Private changing/shower facility for swimmers.*
- Y *Shut the pool for as little time as possible. Short term/free parking for swimmers e.g. 1 hour. Position entrance to face new developments ie library. More inflatable swim sessions?*
- Y *Car parking*
- Y *A wooden floor with non slip would be great and would ensure safety for members of the public.*
- Y *More room - out dated gym at the moment. Someone on duty at ALL times to ask questions or shown at any time how to use the equipment. Not just sit down and do nothing! Make sure it is clean at all times. Have cleaners in not staff to do the cleaning. Water and trousers on hand at all times. Hand gel to be used and wipes to clean all equipment. Not value for money at the moment.*
- Y *Keeping studio space.*
- Y *I would prefer a non slip wooden floor for dancing on, this being the safest option.*
- Y *Essential separate shower/changing facilities and not poolside. I and majority of other swimmers swim during working lunchtimes or travelling to other commitments. Being able to shower fully and wash hair is a must. Keynsham is chosen over other pools for the separate showering/changing facilities. Would travel to another pool if communal areas were put in.*
- Y *Improve access to booking through website. Often protracted, especially for choosing non-membership option. Too much xx demanded*
- Y *Car parking?*
- Y *Ladies changing rooms*
- Y *Bar/canteen facilities*
- Y *Get the cafe back up and running*
- Y *provision of seating/cafe area close by*

(NB – Where handwriting could not be read on the printed forms an xx has been inserted in the text rather than an officers interpretation!)

Appendix 3 follows – Display Boards from Engagement Sessions

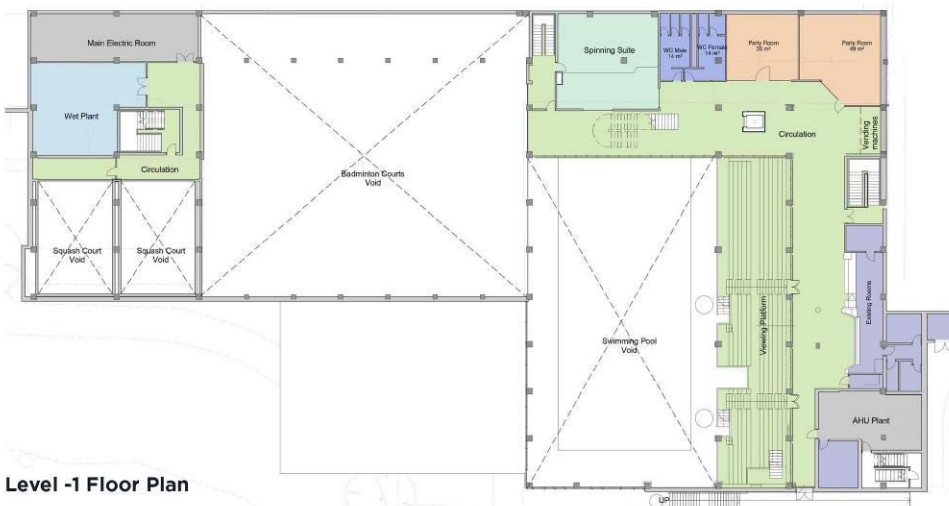
LEISURE CENTRE OPTION 1

KEYNSHAM RIVERSIDE REDEVELOPMENT



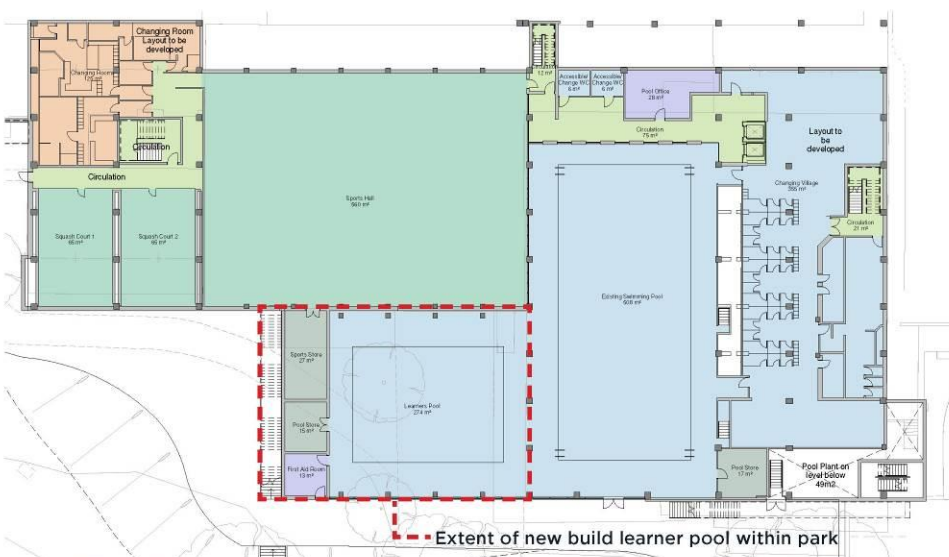
Level 0 Floor Plan

- Existing staircase and lift is retained
- New entrance foyer with reception desk on ground floor is created on the corner
- New Gym & Studio with members changing area
- Soft Play area



Level -1 Floor Plan

- Spectator seating retained
- New Spinning Studio
- New Party Rooms for private hire

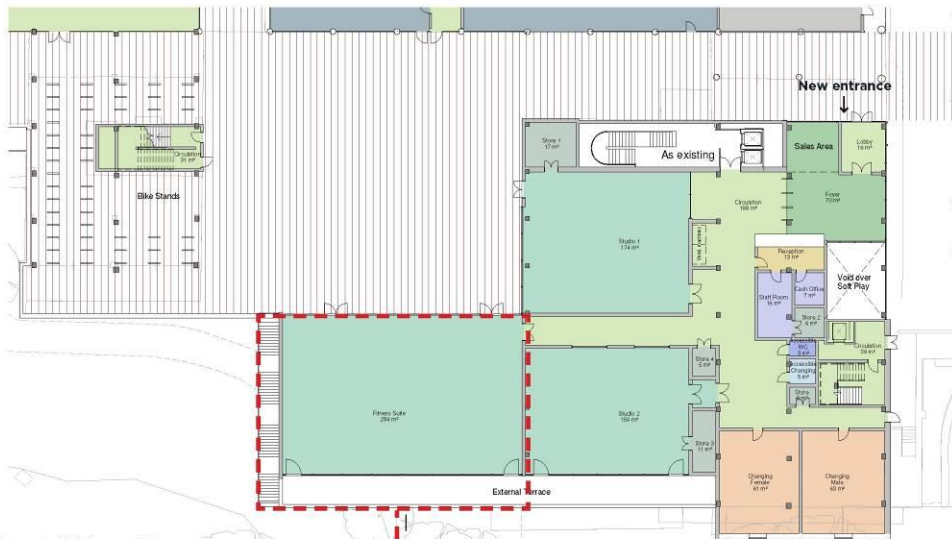


Level -2 Floor Plan

- New 10m x 13m learner pool
- Enlarged Changing Village area

LEISURE CENTRE OPTION 2

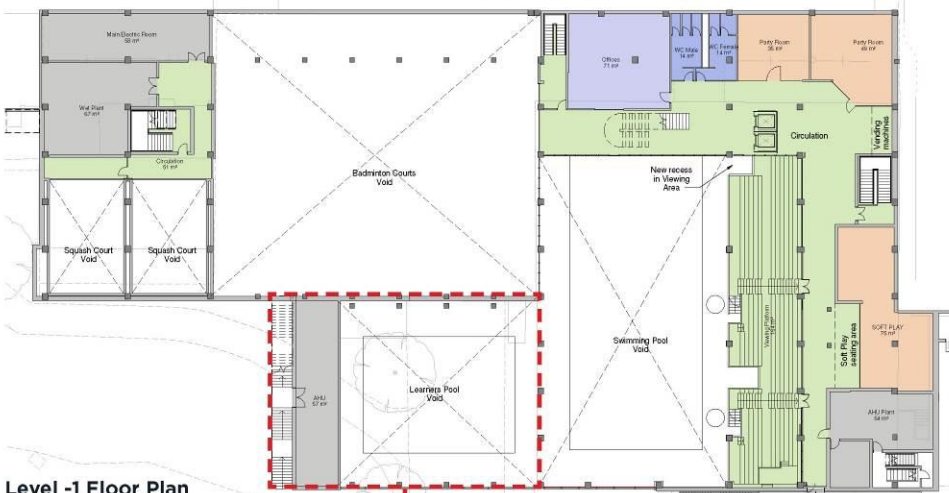
KEYNSHAM RIVERSIDE REDEVELOPMENT



Level 0 Floor Plan

— Bigger Extension has more visual impact on the park land but provides additional studio facilities

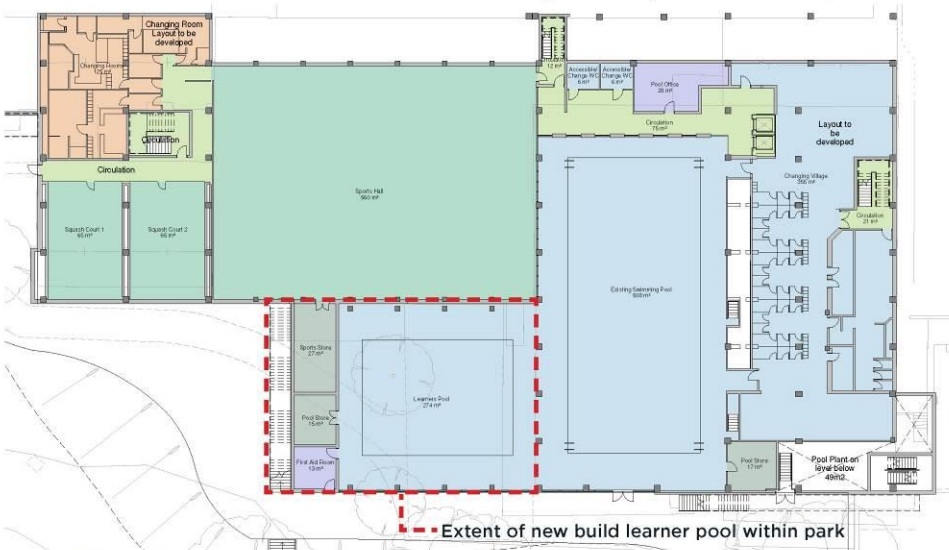
- New entrance the same as Option 1
- Larger Gym which sits on top of the new Learner Pool
- 2 Fitness Suites instead of 1
- Double height Soft Play area



Level -1 Floor Plan

— Double height learner pool matches main pool

- As Option 1 but Learner Pool is double height to match the main pool
- Soft Play accessed from this level and double height



Level -2 Floor Plan

— Extent of new build learner pool within park

- As Option 1

POSSIBLE RE-USE OF RIVERSIDE BUILDING

KEYNSHAM RIVERSIDE REDEVELOPMENT

No market in Keynsham for large office space so an alternative use of the upper floors has been investigated. A number of options are being considered:



- Upper floors of Riverside work well as Residential uses
- Option 1 is to refurbish the building into Student Flats with 6-10 bedrooms organised around a shared kitchen

Option 1: Refurbish Riverside upper levels as Student Accommodation



- Option 2 is to refurbish the building into residential flats. Existing entrances off Temple Street will be used to access the upper floors

Option 2: Refurbish Riverside upper levels as 1-3 bedroom Flats

POTENTIAL LOOK OF RIVERSIDE BUILDINGS

KEYNSHAM RIVERSIDE REDEVELOPMENT



Proposed Elevation: Temple Street



Existing Elevation: Temple Street



Proposed Elevation: North



Existing Elevation: North

Potential New Cladding



Insulated Render
(White)



Aluminium Panel



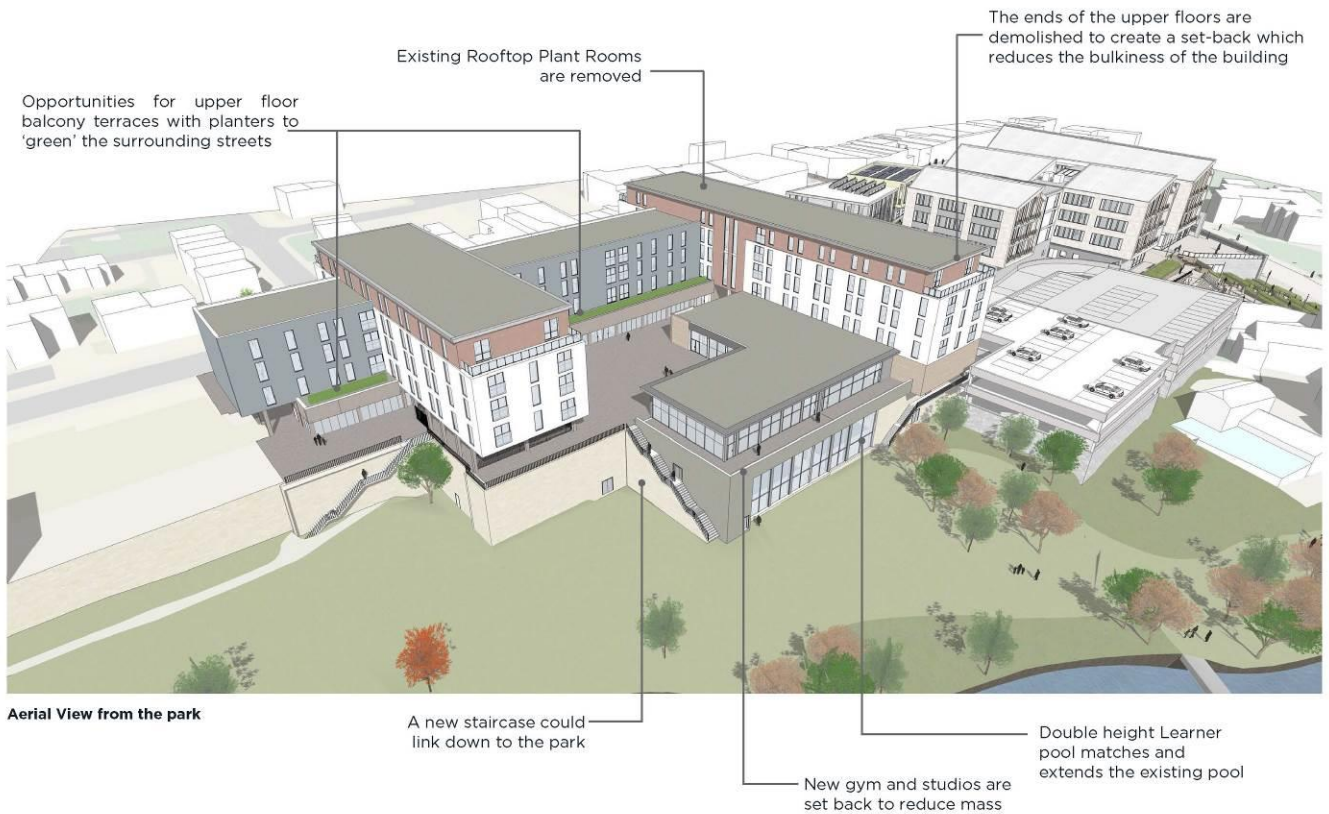
Insulated Render
(Grey)



Existing concrete
arches over-clad
with new Render

POTENTIAL LOOK OF RIVERSIDE BUILDINGS

KEYNSHAM RIVERSIDE REDEVELOPMENT



View from Temple Street



View from Temple Street



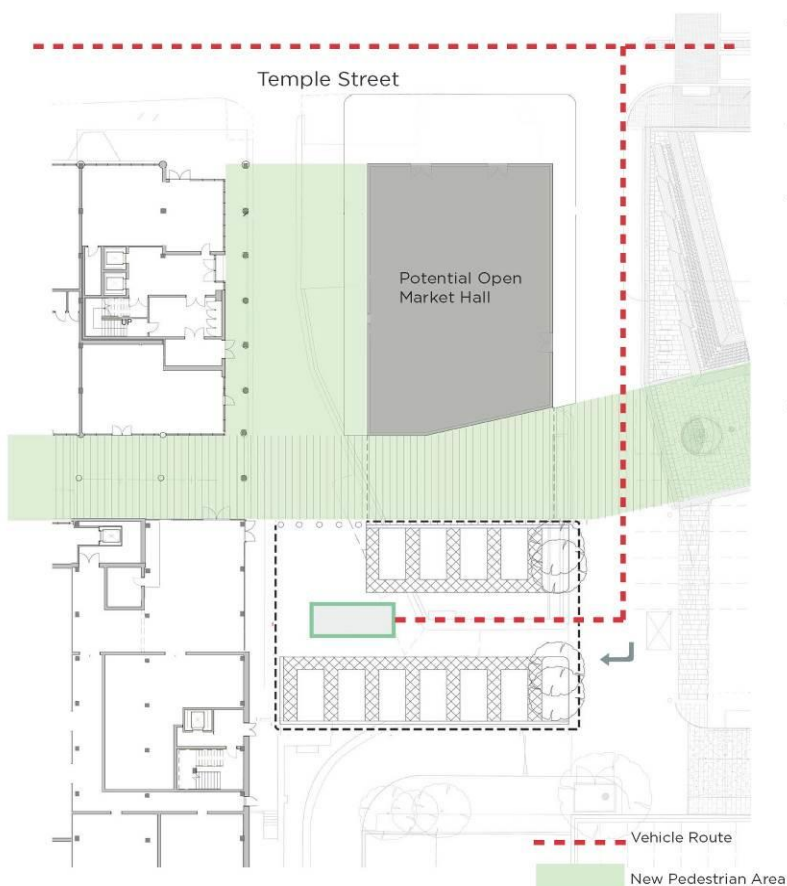
Low Level view from the park



View from Market Walk within the new Civic Centre

FIRE STATION SITE POSSIBLE FUTURE USE

KEYNSHAM RIVERSIDE REDEVELOPMENT



- Redevelopment of the Fire Station site offers the opportunity to improve Retail and public realm
- The ground floor could contain a new covered Market Hall
- Additional Disabled Parking spaces serving the leisure centre could be provided
- 'Market Walk' in the new Civic Centre site could be extended to link through to the leisure centre entrance
- New retail frontage on Temple Street would link the two ends of Temple Street and bring shoppers further towards the Riverside retail

CONSULTATION NEXT STEPS:

- Public Feedback session 1: 9th June 6:30-8:30
- Public Feedback session 2: 14th June 2:00-4:00
- GLL to host 2 sessions in Leisure Centre: 24th June 10-2pm and 28th June 4-8pm
- Planning Application: August 2016
- Construction 2017/18
- Completion Summer 2018

You are welcome to provide your comments on the leisure proposals via a range of routes:

- Please complete one of the feedback forms
- Email your comments and suggestions to: getactive@bathnes.gov.uk
- Visit the B&NES website and complete the online feedback form
- Write to: The Leisure Team, B&NES, Lewis House, Manvers Street, Bath BA1 1JG
- Please make your comments and suggestions by close of play 1st July 2016

Thank you for your response